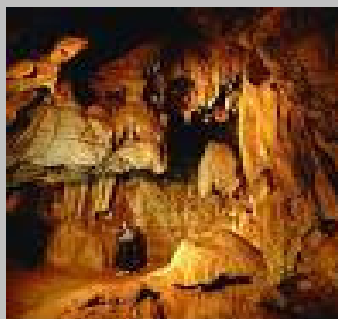




2011/2012

## Service Delivery and Budget Implementation Plan



## GENERAL INFORMATION

### I. Executive Committee

- (i) Cllr. N.J. Mahlke (Mayor)
- (ii) Cllr. P.A. Mohlala (Portfolio Head: Technical services)
- (iii) Cllr. S.C. Mphogo (Portfolio Head: Finance Services)
- (iv) Cllr. .S.O. Serothwane (Portfolio Head: Economic and Land Development)
- (v) Cllr. D.M. Nkosi (Portfolio Head: Corporate Services)
- (vi) Cllr. M.R. Khoza (Portfolio Head: Community Services)
- (vii) Cllr. M. E. Makgoga (Portfolio Head: Strategic Services)
- (viii) Cllr. R.R. Manotwane (Deputy Head: Community Services)
- (ix) Cllr. M.A. Malatji (Deputy Head: Technical Services)
- (x) Cllr. L.D. Moraba (Deputy Head: Strategic Services)

### II. Addresses

The Greater Tubatse Municipality  
Box 206  
Burgersfort  
1150

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Burgersfort

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### III. Contacts

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Acting Municipal Manager

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Director Strategic Planning

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This document has been approved by the Mayor in terms of Chapter 7 Section 72(3)(b) of the Municipal Finance Management Act No.56, 2003.

**Mayor**  
**Cllr N.J. Mahlke**

**Acting Municipal Manager**  
**H.L. Phala**

## MAYOR'S FOREWORD

2010/2011 financial year has been characterized by many events including Local government elections held on the 18<sup>th</sup> May 2011. We applaud those who casted their votes to strengthen our democracy; and appreciate their conducts prior and during election day. It is an indication that our democracy is maturing. We thank the previous Council for the sterling work they have accomplished over the past five years. The foundation laid is strong to build on and continue to improve on the provision of basic services to our communities.

In 2010/2011 financial year, we changed the face of our society by providing basic services in areas where they were lacking. Kgotlopong, Maahlashi and Ga-Maepa were electrified. Access bridges were constructed in Mareseleng, Ga-Makofane, Ga-Motshana and Internal streets were paved in Modubeng, and tarred in Praktiseer, Leboeng, Bothashoek and Ngwaabe.

In the 2011/12 financial year, the Municipality will continue to improve the lives of its citizen by addressing the legacies of the past and creating job opportunities through the Expanded Public Works Programme. We hope these efforts will assist in the realization of our vision of 'creating South Africa's first democratic platinum city in an integrated manner.

The following projects are earmarked for the 2011/2012 financial year:

1. The electrification of Maahlashi, Mafarafara, Ga-Malepe, Ga-Motshana, ga-Moraba, Ga- Mokgotho, Maretlwaneng, Mankele, and Mamogolo villages at the value of R19.8 million with the assistance from the Department of mineral and Energy ;
2. Construction of access bridges at the value of R19,8million at Alverton, Dresden, Marapong, Mokobola and Motlolo;
3. Tarring of internal streets at value of R9 million at Burgersfort, Praktiseer, Ngwaabe and Ohrigstad; and
4. Fencing of rural cemeteries at the value of R3,5 million.

We acknowledge that more has to be done to address the legacy of the past, but with time we can do more working together with our communities.

I thank you

Strategy Map for Greater Tubatse Municipality for 2011/2016



Monthly Projections of Expenditure by Vote and Revenue by Source													Monthly Projections of Expenditure by Vote and Revenue by Source												
		July 2011			August 2011			September 2011			Total			October 2011			November 2011			December 2011			Total		
		Opex Budget	Capex Budget	Rev Budget	Opex Budget	Capex Budget	Rev Budget	Opex Budget	Capex Budget	Rev Budget	Opex	Capex	Rev	Opex Budget	Capex Budget	Rev Budget	Opex Budget	Capex Budget	Rev Budget	Opex Budget	Capex Budget	Rev Budget	Opex	Capex	Rev
Monthly Projections		R	R	R	R	R	R	R	R	R	R	R	R	R	R	R	R	R	R	R	R	R	R	R	R
Vote																									
Expenditure and Revenue by Vote																									
110005	Corporate Services	1,963,547		-66,667	1,963,547		-66,667	1,963,547		-66,667	5,890,642		-200,000	1,963,547		-66,667	1,963,547		-66,667	1,963,547		-66,667	5,890,642		-200,000
110010	Executive Support	3,201,425		0	3,201,425		0	3,201,425		0	9,604,276		0	3,201,425		0	3,201,425		0	3,201,425		0	9,604,276		0
120005	Municipal Manager	349,383		0	349,383		0	349,383		0	1,048,149		0	349,383		0	349,383		0	349,383		0	1,048,149		0
130005	Financial Services	3,513,024		-13,566,574	3,513,024		-13,566,574	3,513,024		-13,566,574	10,539,072		-40,699,722	3,513,024		-13,566,574	3,513,024		-13,566,574	3,513,024		-13,566,574	10,539,072		-40,699,722
140005	Technical Services Admin	704,810		-151,296	704,810		-151,296	704,810		-151,296	2,114,430		-453,888	704,810		-151,296	704,810		-151,296	704,810		-151,296	2,114,430		-453,888
140010	Water Supply	455,418		-1,056,953	455,418		-1,056,953	455,418		-1,056,953	1,366,255		-3,170,860	455,418		-1,056,953	455,418		-1,056,953	455,418		-1,056,953	1,366,255		-3,170,860
140015	Sewerage Disposal	307,461		-245,667	307,461		-245,667	307,461		-245,667	922,384		-737,000	307,461		-245,667	307,461		-245,667	307,461		-245,667	922,384		-737,000
140020	Technical Services Roads	772,060	2,450,000	-174,167	772,060	2,450,000	-174,167	772,060	2,450,000	-174,167	2,316,180	7,350,000	-522,500	772,060	2,450,000	-174,167	772,060	2,450,000	-174,167	772,060	2,450,000	-174,167	2,316,180	7,350,000	-522,500
140025	Refuse Removal	828,324		-504,167	828,324		-504,167	828,324		-504,167	2,484,973	0	-1,512,500	828,324	0	-504,167	828,324	0	-504,167	828,324	0	-504,167	2,484,973	0	-1,512,500
140030	Municipal Buildings	1,058,333		-35,000	1,058,333		-35,000	1,058,333		-35,000	3,175,000	0	-105,000	1,058,333	0	-35,000	1,058,333	0	-35,000	1,058,333	0	-35,000	3,175,000	0	-105,000
150005	Community Services	186,268		0	186,268		0	186,268		0	558,803	0	0	186,268	0	0	186,268	0	0	186,268	0	0	558,803	0	0
150010	Traffic and Protection Services	881,463	291,667	-488,500	881,463	291,667	-488,500	881,463	291,667	-488,500	2,644,390	875,000	-1,465,500	881,463	291,667	-488,500	881,463	291,667	-488,500	881,463	291,667	-488,500	2,644,390	875,000	-1,465,500
150015	Cemeteries	234,994	170,833	-5,000	234,994	170,833	-5,000	234,994	170,833	-5,000	704,981	512,500	-15,000	234,994	170,833	-5,000	234,994	170,833	-5,000	234,994	170,833	-5,000	704,981	512,500	-15,000
150020	Social Services	221,219		-508	221,219		-508	221,219		-508	663,658		-1,525	221,219		-508	221,219		-508	221,219		-508	663,658		-1,525
160005	Strategic Planning	384,305		0	384,305		0	384,305		0	1,152,914		0	384,305		0	384,305		0	384,305		0	1,152,914		0
170005	Economic & Land Development	1,258,546		-26,083	1,258,546		-26,083	1,258,546		-26,083	3,775,638		-78,250	1,258,546		-26,083	1,258,546		-26,083	1,258,546		-26,083	3,775,638		-78,250
Total By Vote		16,320,581	2,912,500	-16,320,581	16,320,581	2,912,500	-16,320,581	16,320,581	2,912,500	-16,320,581	48,961,743	8,737,500	-48,961,744	16,320,581	2,912,500	-16,320,581	16,320,581	2,912,500	-16,320,581	16,320,581	2,912,500	-16,320,581	48,961,743	8,737,500	-48,961,744
		July 2011			August 2011			September 2011			Total			October 2011			November 2011			December 2011			Total		
		Rev Projected			Rev Projected			Rev Projected						Rev Projected			Rev Projected			Rev Projected					
Monthly Projections		R			R			R						R			R			R					
Revenue by Source																									
Assesments Rates			3,391,667			3,391,667			3,391,667	10,175,000			3,391,667			3,391,667			3,391,667			3,391,667			10,175,000
Refuse Fees			504,167			504,167			504,167	1,512,500			504,167			504,167			504,167			504,167			1,512,500
Sewerage Fees			245,667			245,667			245,667	737,000			245,667			245,667			245,667			245,667			737,000
Water - unit			961,224			961,224			961,224	2,883,673			961,224			961,224			961,224			961,224			2,883,673
Water - prepaid			57,750			57,750			57,750	173,250			57,750			57,750			57,750			57,750			173,250
Equitable Share			0			36,802,333			0	36,802,333			0			36,802,333			0			36,802,333			36,802,333
Equitable Share councillor contribution			0			1,243,333			0	1,243,333			0			1,243,333			0			1,243,333			1,243,333
Financial Management Grant			0			1,250,000			0	1,250,000			0			1,250,000			0			1,250,000			1,250,000
Mun. System improve Grant			0			790,000			0	790,000			0			790,000			0			790,000			790,000
Grant DBSA			0			0			0	0			0			0			0			0			0
Municipal Infrastructure Grant			0			605,183			0	605,183			0			605,183			0			605,183			605,183
Institutional Grant			0			0			0	0			0			0			0			0			0
Permits Licences			833			833			833	2,500			833			833			833			833			2,500
Licensing - Hawkers			2,500			2,500			2,500	7,500			2,500			2,500			2,500			2,500			7,500
Membership fees			417			417			417	1,251			417			417			417			417			1,251
Building Plan & Inspection Fees			20,833			20,833			20,833	62,500			20,833			20,833			20,833			20,833			62,500
Burial Fees			5,000			5,000			5,000	15,000			5,000			5,000			5,000			5,000			15,000
Libraries Fees			92			92			92	275			92			92			92			92			275
Clearance Certificate			1,512			1,512			1,512	4,536			1,512			1,512			1,512			1,512			4,536
Driver's Licences			91,667			91,667			91,667	275,000			91,667			91,667			91,667			91,667			275,000
Current and General			32,083			32,083			32,083	96,250			32,083			32,083			32,083			32,083			96,250
Investments			13,750			13,750			13,750	41,250			13,750			13,750			13,750			13,750			41,250
Interest on outstanding Debtors			258,230			258,230			258,230	774,690			258,230			258,230			258,230			258,230			774,690
LG- SETA			20,833			20,833			20,833	62,500			20,833			20,833			20,833			20,833			62,500
Learner's Licences			91,667			91,667			91,667	275,000			91,667			91,667			91,667			91,667			275,000
Licensing-change of Lic/App'l fees			69,333			69,333			69,333	208,000			69,333			69,333			69,333			69,333			208,000
Licensing-commission on Vehicles Registration			166,667			166,667			166,667	500,000			166,667			166,667			166,667			166,667			500,000
Outdoor Advertisement			2,750			2,750			2,750	8,250			2,750			2,750			2,750			2,750			8,250
Connection Fees- Water			1,312			1,312			1,312	3,937			1,312			1,312			1,312			1,312			3,937
Late payment			87,450			87,450			87,450	262,350			87,450			87,450			87,450			87,450			262,350
Rent -Housing			35,000			35,000			35,000	105,000			35,000			35,000			35,000			35,000			105,000
City/Development Strategy			0			0			0	0			0			0			0			0			0
Sundry Income Fees			0			0			0	0			0			0			0			0			0
Bulk water contribution			36,667			36,667			36,667	110,000			36,667			36,667			36,667			36,667			110,000
Traffic Fines			6																						

Monthly Projections of Expenditure by Vote and Revenue by Source												Monthly Projections of Expenditure by Vote and Revenue by Source													
		January 2012			February 2012			March 2012			Total			April 2012			May 2012			June 2012			Total		
		Opex Budget	Capex Budget	Rev Budget	Opex Budget	Capex Budget	Rev Budget	Opex Budget	Capex Budget	Rev Budget	Opex	Capex	Rev	Opex Budget	Capex Budget	Rev Budget	Opex Budget	Capex Budget	Rev Budget	Opex Budget	Capex Budget	Rev Budget	Opex	Capex	Rev
Monthly Projections		R	R	R	R	R	R	R	R	R	R	R		R	R	R	R	R	R	R	R	R	R	R	
Vote	Expenditure and Revenue by Vote																								
110005	Corporate Services	1,963,547		-66,667	1,963,547		-66,667	1,963,547		-66,667	5,890,642		-200,000	1,963,547		-66,667	1,963,547		-66,667	1,963,547		-66,667	5,890,642		-200,000
110010	Executive Support	3,201,425		0	3,201,425		0	3,201,425		0	9,604,276		0	3,201,425		0	3,201,425		0	3,201,425		0	9,604,276		0
120005	Municipal Manager	349,383		0	349,383		0	349,383		0	1,048,149		0	349,383		0	349,383		0	349,383		0	1,048,149		0
130005	Financial Services	3,513,024		-13,566,574	3,513,024		-13,566,574	3,513,024		-13,566,574	10,539,072		-40,699,722	3,513,024		-13,566,574	3,513,024		-13,566,574	10,539,072		-13,566,574	40,699,722		-40,699,722
140005	Technical Services Admin	704,810		-151,296	704,810		-151,296	704,810		-151,296	2,114,430		-453,888	704,810		-151,296	704,810		-151,296	704,810		-151,296	2,114,430		-453,888
140010	Water Supply	455,418		-1,056,953	455,418		-1,056,953	455,418		-1,056,953	1,366,255		-3,170,860	455,418		-1,056,953	455,418		-1,056,953	1,366,255		-1,056,953	3,170,860		-3,170,860
140015	Sewerage Disposal	307,461		-245,667	307,461		-245,667	307,461		-245,667	922,384		-737,000	307,461		-245,667	307,461		-245,667	307,461		-245,667	922,384		-737,000
140020	Technical Services Roads	772,060	2,450,000	-174,167	772,060	2,450,000	-174,167	772,060	2,450,000	-174,167	2,316,180	7,350,000	-522,500	772,060	2,450,000	-174,167	772,060	2,450,000	-174,167	772,060	2,450,000	-174,167	2,316,180	7,350,000	-522,500
140025	Refuse Removal	828,324	0	-504,167	828,324	0	-504,167	828,324	0	-504,167	2,484,973	0	-1,512,500	828,324	0	-504,167	828,324	0	-504,167	828,324	0	-504,167	2,484,973	0	-1,512,500
140030	Municipal Buildings	1,058,333	0	-35,000	1,058,333	0	-35,000	1,058,333	0	-35,000	3,175,000	0	-105,000	1,058,333	0	-35,000	1,058,333	0	-35,000	1,058,333	0	-35,000	3,175,000	0	-105,000
150005	Community Services	186,268	0	0	186,268	0	0	186,268	0	0	558,803	0	0	186,268	0	0	186,268	0	0	186,268	0	0	558,803	0	0
150010	Traffic and Protection Services	881,463	291,667	-488,500	881,463	291,667	-488,500	881,463	291,667	-488,500	2,644,390	875,000	-1,465,500	881,463	291,667	-488,500	881,463	291,667	-488,500	881,463	291,667	-488,500	2,644,390	875,000	-1,465,500
150015	Cemeteries	234,994	170,833	-5,000	234,994	170,833	-5,000	234,994	170,833	-5,000	704,981	512,500	-15,000	234,994	170,833	-5,000	234,994	170,833	-5,000	234,994	170,833	-5,000	704,981	512,500	-15,000
150020	Social Services	221,219		-508	221,219		-508	221,219		-508	663,658		-1,525	221,219		-508	221,219		-508	221,219		-508	663,658		-1,525
160005	Strategic Planning	384,305		0	384,305		0	384,305		0	1,152,914		0	384,305		0	384,305		0	384,305		0	1,152,914		0
170005	Economic & Land Development	1,258,546		-26,083	1,258,546		-26,083	1,258,546		-26,083	3,775,638		-78,250	1,258,546		-26,083	1,258,546		-26,083	1,258,546		-26,083	3,775,638		-78,250
	Total By Vote	16,320,581	2,912,500	-16,320,581	16,320,581	2,912,500	-16,320,581	16,320,581	2,912,500	-16,320,581	48,961,743	8,737,500	-48,961,744	16,320,581	2,912,500	-16,320,581	16,320,581	2,912,500	-16,320,581	16,320,581	2,912,500	-16,320,581	48,961,743	8,737,500	-48,961,744

		Total		
		Opex	Capex	Rev
Monthly Projections		R	R	
Vote	<b>Expenditure and Revenue by Vote</b>			
110005	Corporate Services	23,562,567		-800,000
110010	Executive Support	38,417,105		0
120005	Municipal Manager	4,192,596		0
130005	Financial Services	42,156,289		-162,798,889
140005	Technical Services Admin	8,457,719		-1,815,550
140010	Water Supply	5,465,019		-12,683,438
140015	Sewerage Disposal	3,689,534		-2,948,000
140020	Technical Services Roads	9,264,721	29,400,000	-2,090,000
140025	Refuse Removal	9,939,890		-6,050,000
140030	Municipal Buildings	12,700,000		-420,000
150005	Community Services	2,235,212		0
150010	Traffic and Protection Services	10,577,559	3,500,000	-5,862,000
150015	Cemeteries	2,819,925	2,050,000	-60,000
150020	Social Services	2,654,630	9,950,000	-6,100
160005	Strategic Planning	4,611,654		0
170005	Economic & Land Development	15,102,551		-313,000
	<b>Total By Vote</b>	<b>195,846,971</b>		<b>-195,846,977</b>
		Total Rev		
Monthly Projections				
	<b>Revenue by Source</b>			
	Assessments Rates		40,700,000	
	Refuse Fees		6,050,000	
	Sewerage Fees		2,948,000	
	Water - unit		11,534,692	
	Water - prepaid		693,000	
	Equitable Share		110,407,000	
	Equitable Share councillor contribution		3,730,000	
	Financial Management Grant		1,250,000	
	Mun. System improve Grant		790,000	
	Grant DBSA		0	
	Municipal Infrastructure Grant		1,815,550	
	Institutional Grant		0	
	Permits Licences		10,000	
	Licensing - Hawkers		30,000	
	Membership fees		5,000	
	Building Plan & Inspection Fees		250,000	
	Burial Fees		60,000	
	Libraries Fees		1,100	
	Clearance Certificate		18,145	
	Driver's Licences		1,100,000	
	Current and General		385,000	
	Investments		165,000	
	Interest on outstanding Debtors		3,098,761	
	LG- SETA		250,000	
	Learner's Licences		1,100,000	
	Licensing-change of Lic/App'l fees		832,000	
	Licensing-commission on Vehicles Registration		2,000,000	
	Outdoor Advertisement		33,000	
	Connection Fees- Water		15,746	
	Late payment		1,049,400	
	Rent -Housing		420,000	
	City/Development Strategy		0	
	Sundry Income Fees		0	
	Bulk water contribution		440,000	
	Traffic Fines		820,000	
	Valuation Certificate		583	
	<b>Total Revenue by Source</b>		<b>192,001,977</b>	

Monthly Revenue Indicators												
	Jul-11	Aug-11	Sep-11	Oct-11	Nov-11	Dec-11	Jan-12	Feb-12	Mar-12	Apr-12	May-12	Jun-12
Percentage of debtors amount paid within terms for each tariff <sup>1</sup>	Variance %	Variance %	Variance %	Variance %	Variance %	Variance %	Variance %	Variance %	Variance %	Variance %	Variance %	Variance %
Water	75%	78%	80%	80%	78%	70%	70%	75%	80%	82%	85%	85%
Property Rates	75%	78%	80%	80%	78%	70%	70%	75%	80%	82%	85%	85%
Sewerage / Sanitation	75%	78%	80%	80%	78%	70%	70%	75%	80%	82%	85%	85%
Refuse Removal	75%	78%	80%	80%	78%	70%	70%	75%	80%	82%	85%	85%
Interest	75%	78%	80%	80%	78%	70%	70%	75%	80%	82%	85%	85%
<b>Total - (Average %)</b>	<b>75%</b>	<b>78%</b>	<b>80%</b>	<b>80%</b>	<b>78%</b>	<b>70%</b>	<b>70%</b>	<b>75%</b>	<b>80%</b>	<b>82%</b>	<b>85%</b>	<b>85%</b>
Percentage of tariff to total debtors outstanding for longer than 90 days <sup>2</sup>	Variance %	Variance %	Variance %	Variance %	Variance %	Variance %	Variance %	Variance %	Variance %	Variance %	Variance %	Variance %
Water	11%	11%	11%	11%	12%	12%	12%	11%	12%	13%	13%	12%
Property Rates	36%	38%	40%	40%	43%	46%	53%	48%	53%	56%	56%	57%
Sewerage / Sanitation	2%	2%	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%
Refuse Removal	17%	18%	20%	20%	21%	22%	25%	23%	24%	26%	25%	27%
Other	4%	5%	4%	4%	4%	4%	4%	4%	4%	4%	3%	2%
<b>Total - (Average %)</b>	<b>14%</b>	<b>15%</b>	<b>15%</b>	<b>15%</b>	<b>16%</b>	<b>17%</b>	<b>19%</b>	<b>17%</b>	<b>19%</b>	<b>20%</b>	<b>20%</b>	<b>20%</b>
Percentage of group total debtors outstanding for longer than 90 days <sup>3</sup>	Variance %	Variance %	Variance %	Variance %	Variance %	Variance %	Variance %	Variance %	Variance %	Variance %	Variance %	Variance %
Government	28%	31%	31%	33%	36%	38%	45%	39%	43%	46%	46%	47%
Business	6%	6%	6%	6%	6%	6%	5%	4%	4%	4%	3%	3%
Households	34%	37%	39%	36%	38%	41%	46%	43%	46%	50%	49%	47%
Other	2%	0%	0%	1%	0%	1%	1%	0%	1%	0%	0%	1%
<b>Total - (Average %)</b>	<b>18%</b>	<b>19%</b>	<b>19%</b>	<b>19%</b>	<b>20%</b>	<b>22%</b>	<b>24%</b>	<b>22%</b>	<b>24%</b>	<b>25%</b>	<b>25%</b>	<b>25%</b>
Debtors payment Rate (Payments received against monthly levies)	Variance %	Variance %	Variance %	Variance %	Variance %	Variance %	Variance %	Variance %	Variance %	Variance %	Variance %	Variance %
Steelpoort	75%	80%	80%	80%	80%	80%	80%	80%	80%	80%	80%	80%
Ohrigstad	75%	80%	80%	80%	80%	80%	80%	80%	80%	80%	80%	80%
Burgersfort	75%	80%	80%	80%	80%	80%	80%	80%	80%	80%	80%	80%
Ga Mapodile	10%	12%	15%	15%	15%	15%	15%	15%	15%	20%	20%	20%
Mecklenburg	10%	10%	10%	10%	10%	10%	10%	10%	10%	10%	10%	10%
Praktiseer	15%	18%	20%	20%	20%	20%	20%	20%	20%	25%	25%	25%
Farms	80%	80%	80%	80%	80%	80%	80%	80%	80%	80%	80%	80%
<b>Total - (Average %)</b>	<b>48%</b>	<b>51%</b>	<b>52%</b>	<b>52%</b>	<b>52%</b>	<b>52%</b>	<b>52%</b>	<b>52%</b>	<b>52%</b>	<b>53%</b>	<b>53%</b>	<b>53%</b>



## Municipal manager

## SERVICE DELIVERY AND BUDGET IMPLEMENTATION PLAN 2011/12

KPA	FOCUS AREA	OBJECTIVES	Strategic PROJECTS	BASELINE	KPI	ANNUAL TARGET	Q1	Q2	Q3	Q4	Budget	EVIDENCE
IDI	HR	To ensure effective utilization of the available workforce	Organizational Re-engineering	0%	% of Organisational Re- engineering resolutions implemented	100% Organisational Re-engineering resolutions implemented		100% Organisational Re-engineering resolutions implemented			R0	Register of Organizational Re-engineering resolution and its report
IDI	HR	To develop a credible skills planning institutional mechanism	Developing Workplace skills plan	50%	% progress in the Implementation of WSP	100% progress in the Implementation of WSP *30% Identification of service providers *20% linking provincial and local programmes *10% Register candidates in programme *40% Production of Quarterly report	*30% Identification of service providers *10% linking provincial and local programmes *10% Register learner in programme *10% Production of Quarterly report	*10% Register learner in programme *10% Production of Quarterly report	* 10% Production of Quarterly report	* 10% Production of Quarterly report	R0	WSP and its implementation report
		To build a disciplined Organizational culture	Enforcement of employee Code of conduct	Code of conduct	% of municipal staff who have signed code of conduct	100% of municipal staff have signed conduct( non-section 57 and section 57 staff)	100% of municipal staff have signed conduct( non-section 57 and section 57 staff)		100% of municipal staff have signed conduct( non-section 57 and section 57 staff)		R0	Register of employees who have signed code of conduct
	HR		Employment Equity	43% women representation to total staff complement: 103 of 236	% of women representation to total staff complement	50% women representation to total staff complement		% of women representation to total staff complement	% of women representation to total staff complement	% of women representation to total staff complement	R0	Employee profile
IDI	STAKEHOLDER RELATIONS	To acquire additional powers and functions that will impact positively on basic services	Engagement with District and local govt.	0%	% progress in engaging District municipality to acquire additional powers and functions	100% progress in engaging District municipality to acquire additional powers and functions;* 10% Establishment of engagement team;* 10% Development of terms of reference;*60% engagement;* 30% production of progress report	* 10% Establishment of engagement team;* 10% Development of terms of reference	*20% engagement;* 10% production of progress report	*20% engagement;* 10% production of progress report	*20% engagement;* 10% production of progress report	R0	Engagement programme & report
CSB	Roads and storm water	To improve accessibility and mobility of transport	Extension of services	5	# of Access roads constructed	1- Ngwaabe Access road		Ngwaabe Access road		Ngwaabe Access road	R1.5m	Council resolutions
				3	# of Internal streets constructed	3 - Burgersfort; Praktisser and Ohrigstads internal streets		Burgersfort; Praktisser and Ohrigstads internal streets		Burgersfort; Praktisser and Ohrigstads internal streets	R7.5m	Council resolutions
CSB	Roads and storm water	To improve accessibility and mobility of transport		6	# of small access bridges Constructed	6 - Alverton access bridge ;Dresden access bridge; Maropong access bridge; Mokobola access bridge; Molawetsi access bridge & Motlolo access bridge)		6 - Alverton access bridge ;Dresden access bridge; Maropong access bridge; Mokobola access bridge; Molawetsi access bridge & Motlolo access bridge)		6 - Alverton access bridge ;Dresden access bridge; Maropong access bridge; Mokobola access bridge; Molawetsi access bridge & Motlolo access bridge)	R13.77m	Council resolutions
CSB	Roads and storm water	To improve accessibility and mobility of transport	Extension of services	1	# of sport complex Constructed	1 - Mapodile sports complex		Mapodile sports complex		Mapodile sports complex	R2m	Council resolutions
	Electricity	To facilitate increased allocation of grid electricity	Extension of services	4	# of villages electrified	9 - Maashlasi; Mafarafara; Malepe; Moraba; Motshana; Mokgotho; Maretwaneng; Mankele & Mamogolo		Maashlasi; Mafarafara; Malepe; Moraba; Motshana; Mokgotho; Maretwaneng; Mankele & Mamogolo		Maashlasi; Mafarafara; Malepe; Moraba; Motshana; Mokgotho; Maretwaneng; Mankele & Mamogolo	R19.797	Council resolutions
	Housing	To facilitate increased allocation of housing project	Extension of services	Three progress reports submitted to Council	# of progress report in provision of housing generated and submitted to council	4 - one report per quarter	One quarterly report submitted to Council(4thQuarter of 2009/10)	One quarterly report submitted to Council(1st Quarter)	One quarterly report submitted to Council (2nd Quarter)	One quarterly report submitted to Council (3rd Quarter)	R0	Council resolution

## Municipal manager

## SERVICE DELIVERY AND BUDGET IMPLEMENTATION PLAN 2011/12

KPA	FOCUS AREA	OBJECTIVES	Strategic PROJECTS	BASELINE	KPI	ANNUAL TARGET	Q1	Q2	Q3	Q4	Budget	EVIDENCE
LED	LED	To reduce unemployment rate	Implementation of CWP and related programmes	1275	# of jobs created through CWP and other related programmes(In-house projects; Mines ; Business; Social Institutions; Farming & Tourism	8000		4000		8000	R0	jobs creation report
LED	LED	To facilitate resourcing of the available learning facilities	Harness provisions of LEGDP and local LED strategy	0%	% implementation of issues encountered when engaging local mines on the resourcing of local FET that were elevated to accounting officer. * 20% open register for the issues * 60% Research the issues * 20% advise the engagement team	100% implementation of issues encountered when engaging local mines on the resourcing of local FET that were elevated to accounting officer. * 20% open register for the issues * 60% Research the issues * 20% advise the engagement team		100% implementation of issues encountered when engaging local mines on the resourcing of local FET that were elevated to accounting officer. * 20% open register for the issues * 60% Research the issues * 20% advise the engagement team		100% implementation of issues encountered when engaging local mines on the resourcing of local FET that were elevated to accounting officer. * 20% open register for the issues * 60% Research the issues * 20% advise the engagement team	R0	register of the issues and implementation report
			Harness provisions of LEGDP and local LED strategy	0%	% implementation of resolutions taken in mining supply park forums * 20% open register for the mining supply park resolutions *60% research on the resolution *20% report progress on the resolutions	100 % implementation of resolutions taken in mining supply park forums * 20% open register for the mining supply park resolutions *60% research on the resolution *20% report progress on the resolutions		100 % implementation of resolutions taken in mining supply park forums * 20% open register for the mining supply park resolutions *60% research on the resolution *20% report progress on the resolutions		100 % implementation of resolutions taken in mining supply park forums * 20% open register for the mining supply park resolutions *60% research on the resolution *20% report progress on the resolutions	R0	Mining supply park report
			Harness provisions of LEGDP and local LED strategy	6	# of new poverty alleviation projects supported	7 - poverty alleviation projects supported		7 - poverty alleviation projects supported		7 - poverty alleviation projects supported	R1,000,000	Register of poverty alleviation projects supported
LED	LED	To improve municipal support, planning and financing	Institutionalization of Structures and IDP	100%	% Compliance to IDP/Budget compilation process	100% Compliance to IDP/Budget compilation process: 10% of Process plan adopted by council; 10% Analysis Phase report produced; 10% stakeholder consultation; 25% Strategies phase completed; 10% Project phase completed; 10% Draft IDP adopted by council; 10% Integration phase done; 15% Final IDP approved by council	10% Process plan adopted by council	10% Analysis Phase report produced; 10% stakeholder consultation	25% Strategies phase completed ; 10% Project phase completed; 10% Draft IDP adopted by council	10% Integration phase done; 10% stakeholder consultation; 15% Final IDP approved by council	R235,000	Council resolutions
Budget & Treasury	BUDGET & TREASURY	To improve budget planning management processes across departments	Monitoring monthly reporting on compliance	2010/11 AFS submitted timeously	submission of 2010/11 Annual Financial statements	Submit AFS by 31st August 2011	AFS submission by 31 August 2011				R0	AFS
			Monitoring monthly reporting on compliance	2010/11 Compliant	% Compliance to 2012/13 budget compilation process	100% compliance to budget compilation process: 50% Draft by March, 50% final budget by May			50% Draft budget approved	50% Final budget by 31 May 2012	R0	Budget
			Monitoring monthly reporting on compliance	1	# of budget adjustment effected	one budget adjustment effected				1	R0	Council resolution

Municipal manager

SERVICE DELIVERY AND BUDGET IMPLEMENTATION PLAN 2011/12

KPA	FOCUS AREA	OBJECTIVES	Strategic PROJECTS	BASELINE	KPI	ANNUAL TARGET	Q1	Q2	Q3	Q4	Budget	EVIDENCE
R	REVENUE	To improve revenue collection	Implement revenue Enhancement strategy	20% of the strategy implemented	% of challenges encountered in the implementation of Revenue enhancement strategy elevated to Accounting officer resolved *20% Register the challenge *60% Research the challenge *20% Report progress on the challenge	100% of challenges encountered in the implementation of Revenue enhancement strategy elevated to Accounting officer resolved *20% Register the challenge *60% Research the challenge *20% Report progress on the challenge	100% of challenges encountered in the implementation of Revenue enhancement strategy elevated to Accounting officer resolved *20% Register the challenge *60% Research the challenge *20% Report progress on the challenge	100% of challenges encountered in the implementation of Revenue enhancement strategy elevated to Accounting officer resolved *20% Register the challenge *60% Research the challenge *20% Report progress on the challenge	100% of challenges encountered in the implementation of Revenue enhancement strategy elevated to Accounting officer resolved *20% Register the challenge *60% Research the challenge *20% Report progress on the challenge	100% of challenges encountered in the implementation of Revenue enhancement strategy elevated to Accounting officer resolved *20% Register the challenge *60% Research the challenge *20% Report progress on the challenge	R0	Revenue enhancement strategy implementation report
			Monitoring monthly reporting on compliance	12 section 72 & 4 section 52 reports submitted to stakeholders	# of compliance reports timeously submitted to relevant stakeholders	Sixteen reports submitted: 12 section 71 and 4 section 52 reports	1 section 52 for 2009/10 3 section 71 one for 2010/11 and 2 for 2011/12	1 section 72 for 2011/10/11 and 3 section 71	1 section 72 for 2011/10/11 and 3 section 71	1 section 72 for 2011/10/11 and 3 section 71	R0	Exco recommendations
R	EXPENDITURE	To improve budget planning management processes across departments	Conditional Grants	100% compliance	% Compliance to Grant Expenditure	100% compliance to Grants expenditure: MIG, MSIG, FMG	100% Compliance to stipulated conditions.	100% Compliance to stipulated conditions.	100% Compliance to stipulated conditions.	100% Compliance to stipulated conditions.	R0	Grants Reports
				79% expenditure on Capex	% Expenditure on Capex	100% expenditure on Capex				100% spent on planned project	R0	CAPEX Report
				R3,931,155	R-value spent on Departmental budget	R4,192,596	R1,048,149	R1,048,149	R1,048,149	R1,048,149	R4,192,596	Expenditure Report
S	SUPPLY CHAIN MANAGEMENT	To ensure legislative Compliance of SCM policy		80% compliance	% Compliance to SCM Policy	100% compliance to SCM policy	100% compliance to SCM policy	100% compliance to SCM policy	100% compliance to SCM policy	100% compliance to SCM policy	R0	SCM policy and implementation
A	OVERSIGHT	To improve performance monitoring and evaluation	Audit Implemenattion Plan	Audit Plan in place with outstandin IA Issues	% progress in resolving audit plan issues	100% progress in resolving audit plan issues:20% - Development of audit plan. 80%- submission of quarterly progress report on A.G.queries to Council			20% -Development of audit plan; 60% submission of quarterly progress report on A.G. queries to Council	20% - submission of quarterly progress report on A.G. queries to Council	R0	Audit plan and its implementation report
			Audit Implemenattion Plan	0%	% implementation of AC recommendation	100% Implmentation of AC recommendations(4meetings)	100% Implmentation of AC recommendations	100% Implmentation of AC recommendations	100% Implmentation of AC recommendations	100% Implmentation of AC recommendations	R0	Register of AC recommendations and implementation report
			Audit Implemenattion Plan	None	# of AC reports submitted to Council	Four(4) reports submitted to Council	0NE(1) Report per quarter submitted to Council	0NE(1) Report per quarter submitted to Council	0NE(1) Report per quarter submitted to Council	0NE(1) Report per quarter submitted to Council	R150,000	Council resolutions
A	OVERSIGHT	To improve performance monitoring and evaluation	Audit Implemenattion Plan	20%	% Implementaion of IA recommendations	100% Implementaion of IA recommendations	100% Implementaion of IA recommendations	100% Implementaion of IA recommendations	100% Implementaion of IA recommendations	100% Implementaion of IA recommendations	R1,750,000	Register of IA recommendations and implementation report
A	OVERSIGHT	To improve performance monitoring and evaluation		50% Support	% of Support given to Oversight Committe	100% support given to Oversight committee; 80% Response to questions raised; 20% Preparation for Council submission			80% Response to questions raised; 20% Preparation for Council submission		R0	Oversight report

## Municipal manager

## SERVICE DELIVERY AND BUDGET IMPLEMENTATION PLAN 2011/12

KPA	FOCUS AREA	OBJECTIVES	Strategic PROJECTS	BASELINE	KPI	ANNUAL TARGET	Q1	Q2	Q3	Q4	Budget	EVIDENCE
R.G	OVERSIGHT	To improve performance monitoring and evaluation	<b>Risk Committee</b>	Complement limited to Directors	% functionality of Risk committee	100% functionality of Risk committee: "10%-ensure the development of risk register ;"10%-ensure the risk committee is trained/workshopped the ; Ensure Risk committee submit quarterly report to Audit committee. "40% make risk management a standing item in every management meeting	100% functionality of Risk committee: "10%-ensure the development of risk register ;"10%-ensure the risk committee is trained/workshopped the ; "40%- Ensure Risk committee submit quarterly report to Audit committee. "40% make risk management a standing item in every management meeting	"40%- Ensure Risk committee submit quarterly report to Audit committee. "40% make risk management a standing item in every management meeting	"40%- Ensure Risk committee submit quarterly report to Audit committee. "40% make risk management a standing item in every management meeting	40%: 20%- Ensure Risk committee submit quarterly report to Audit committee ; 20%-make risk management a standing item in every management meetings	R0	Quarterly risk committee report
	OVERSIGHT	To improve performance monitoring and evaluation	<b>Internal Audit</b>	80% Functional	% functionality of internal audit unit	100% functionality of internal audit unit: "50%- quarterly audit and performance audit are conducted. "30% The unit submit quarterly reports to Audit committee." 20% Audit management is a standing item in every management meeting	"50%- quarterly audit and performance audit are conducted. "30% The unit submit quarterly reports to Audit committee." 20% Audit management is a standing item in every management meeting	"50%- quarterly audit and performance audit are conducted. "30% The unit submit quarterly reports to Audit committee." 20% Audit management is a standing item in every management meeting	"50%- quarterly audit and performance audit are conducted. "30% The unit submit quarterly reports to Audit committee." 20% Audit management is a standing item in every management meeting	"50%- quarterly audit and performance audit are conducted. "30% The unit submit quarterly reports to Audit committee." 20% Audit management is a standing item in every management meeting	R280,000	Quarterly audit report
			<b>Council Resolutions</b>	50% implementation	% of Council Resolutions implemented	100%- All council resolutions are implemented within it timeframe	100%- All council resolutions are implemented within set timeframes	100%- All council resolutions are implemented within set timeframes	100%- All council resolutions are implemented within set timeframes	100%- All council resolutions are implemented within set timeframes	R0	council resolution
R.G	COMMUNICATION	To ensure council is portrayed in ways that restores trust in local government	Updated Website	40% update level	% update to Website	100% update to website	100% update to website	100% update to website	100% update to website	100% update to website	R0	website update report
			Implementation of public participation strategy	80%	% progress in addressing Exco - outreach issues	100% progress in addressing Exco - outreach issues : "30% ensure that issues are captured correctly; "30% ensure that exco-outreach issues is a standing item in management meetings; "30% Update Exco monthly of the progress in addressing the issues;" 10% ensure that communities are updated on their issues	100% progress in addressing Exco - outreach issues : "30% ensure that issues are captured correctly; "30% ensure that exco-outreach issues is a standing item in management meetings; "30% Update Exco monthly of the progress in addressing the issues;" 10% ensure that communities are updated on their issues	100% progress in addressing Exco - outreach issues : "30% ensure that issues are captured correctly; "30% ensure that exco-outreach issues is a standing item in management meetings; "30% Update Exco monthly of the progress in addressing the issues;" 10% ensure that communities are updated on their issues	100% progress in addressing Exco - outreach issues : "30% ensure that issues are captured correctly; "30% ensure that exco-outreach issues is a standing item in management meetings; "30% Update Exco monthly of the progress in addressing the issues;" 10% ensure that communities are updated on their issues	100% progress in addressing Exco - outreach issues : "30% ensure that issues are captured correctly; "30% ensure that exco-outreach issues is a standing item in management meetings; "30% Update Exco monthly of the progress in addressing the issues;" 10% ensure that communities are updated on their issues	R0	Register of Exco - outreach issues; Monthly management agenda; Exco-submissions on the outreach issues; copies of reports to communities
GPA	STAKEHOLDER RELATIONS	To ensure that council is portrayed in ways that restores trust in local government	Implementation of public participation strategy	2010/2011 SOLMA conducted	2011/2012 1/y SOLMA conducted	2011/2012 1/y SOLMA conducted			2011/2012 1/y SOLMA conducted		R700 000	Mayor's speech
			Implementation of public participation strategy	Old council in place	Inauguration of new Council	Inauguration of new Council					R50 000	Inauguration Report
R.G	INFORMATION AND COMMUNICATION TECHNOLOGY		Updated Website	IT steering committee established	% Functionality of IT steering committee	100% Functionality of IT steering committee:" 50% Production of quarterly report: "50% ability to address IT challenges within its turnaround time	100% Functionality of IT steering committee:" 50% Production of quarterly report: "50% ability to address IT challenges within its turnaround time	100% Functionality of IT steering committee:" 50% Production of quarterly report: "50% ability to address IT challenges within its turnaround time	100% Functionality of IT steering committee:" 50% Production of quarterly report: "50% ability to address IT challenges within its turnaround time	100% Functionality of IT steering committee:" 50% Production of quarterly report: "50% ability to address IT challenges within its turnaround time	R0	IT quarterly reports

## Municipal manager

## SERVICE DELIVERY AND BUDGET IMPLEMENTATION PLAN 2011/12

KPA	FOCUS AREA	OBJECTIVES	Strategic PROJECTS	BASELINE	KPI	ANNUAL TARGET	Q1	Q2	Q3	Q4	Budget	EVIDENCE
A 6	Performance Management	To improve performance monitoring and evaluation	Implementat of PMS	four reports generated	# of performance reports submitted to council	five performance reports submitted to council:" 2010/2011 4th quarter report(Annual performance report); "first report;(2011/2012);"Mid-year report & 2010/2011 by 24 January 2012; " third quarter report	2010/2011 4th quarter report(Annual performance report)	1st quarter report for 2011/12	"Mid-year report & 2010/2011 by 24 January 2012	3rd quarter report for 2011/12	R0	Council resolutions
			Implementat of PMS	2009/10 individual Reviews	# of Individual reviews conducted	four individual reviews conducted: Two formal and two Informal	2010/2011 4th quarter formal reviews(end of the year review)	First quarter informal reviews	Mid-year Formal Reviews	Second Informal reviews	R0	Council resolutions & minutes of the reviews
			Implementat of PMS	2010/2011 performance Agreements signed	# of section 57 managers who signed performance Agreements	8 - section 57 managers who signed performance Agreements (MM; directors: community service, Technical, Executive support, strategic planning, ELD, CFO & Corporate)	8 - section 57 managers who signed performance Agreements (MM; directors: community service, Technical, Executive support, strategic planning, ELD, CFO & Corporate)				R0	Copy of signed performance agreements
5	TOWN PLANNING	To facilitate formal acquisition an requisite use of land	Enforcement of LUMS	0%	% achievements in facilitation of land for development	100% achievement in facilitation of land for development : "10% identification of the land; "60% engagement with relevent stakeholders; 30% progress report produced	20% " identification of the land	"20% engagement with relevent stakeholders; 10% progress report produced	"20% engagement with relevent stakeholders; 10% progress report produced	"20% engagement with relevent stakeholders; 10% progress report produced	R0	facilitation report
			Land acquisition	0	# of facilitation of transfer of strategic govt land to the Municipality conducted	3 - Facilitation of transfer of strategic govt land to the Municipality conducted: Steelpoortdrift, Aapiesboomen, Aapiesdoringdraai				3 - Facilitation of transfer of strategic govt land to the Municipality conducted: Steelpoortdrift, Aapiesboomen, Aapiesdoringdraai	R0	Council resolution

Strategic Planning

SERVICE DELIVERY AND BUDGET IMPLEMENTATION PLAN 2011/12

KPA	FOCUS AREA	OBJECTIVES	Unpacked projects	BASLINE	KPI	ANNUAL TARGET	Q1	Q2	Q3	Q4	Budget	EVIDENCE
LED	IDP	To improve municipal support, Planning and Financing	Credible IDP	High rated IDP	% progress in implementation of MEC assessment results	100% progress in the Implementation of MEC assessment results: * 20% open a register for the MEC finding and recommendation; *40% Development of implementation plan; *40% Quarterly report on the implementation of MEC recommendations	* 20% open a register for the MEC finding and recommendation; *40% Development of implementation plan 10% Quarterly report on the implementation of MEC recommendations	10% Quarterly report on the implementation of MEC recommendations	10% Quarterly report on the implementation of MEC recommendations	10% Quarterly report on the implementation of MEC recommendations	R0	Copy of MEC assessment results and its implementation report
LED	IDP	To improve municipal support, Planning and Financing	Credible IDP	100%	% progress in the development/review of IDP	100%progress in the development/ review of IDP: 5% IDP process plan adopted by council; 30% Status Quo analysis adopted by council; 30% Strategic planning report adopted by council; 15% Draft IDP adopted by council;20% Final IDP approved by council	5% IDP process plan adopted by council	30% Status Quo analysis report adopted by council;	30% Strategic planning report adopted by council; 15% Draft IDP adopted by council	20% Final IDP approved by council	R235,000	Council Resolutions
GR	IGR	To ensure council is portrayed in ways that restores trust in local government	IDP/PMS/Budget forums	IDP/PMS/Budget Forums in place	% of Resolutions taken in IDP/PMS/Budget forums implemented	100% implementation of IDP/PMS/Budget forums * 20% open register for the IDP/PMS forum; * 40% research the resolutions * 20% advise on applicability of the resolution *20% report progress of the resolutions		100% implementation of IDP/PMS/Budget forums * 20% open register for the IDP/PMS forum; * 40% research the resolutions * 20% advise on applicability of the resolution *20% report progress of the resolutions		100% implementation of IDP/PMS/Budget forums * 20% open register for the IDP/PMS forum; * 40% research the resolutions * 20% advise on applicability of the resolution *20% report progress of the resolutions	R50 000	Register of the resolutions and their implementation Report
GR	IGR	To ensure council is portrayed in ways that restores trust in local government	Presidential Hotline queries	100%	% of Presidential hotline queries attend to	100% of Presidential hotline queries attend to: *20%Acknowledged; *30% submitted to relevant Departments & *50% responded to the complainant	100% of Presidential hotline queries attend to: *20%Acknowledged; *30% submitted to relevant Departments & *50% responded to the complainant	100% of Presidential hotline queries attend to: *20%Acknowledged; *30% submitted to relevant Departments & *50% responded to the complainant	100% of Presidential hotline queries attend to: *20%Acknowledged; *30% submitted to relevant Departments & *50% responded to the complainant	100% of Presidential hotline queries attend to: *20%Acknowledged; *30% submitted to relevant Departments & *50% responded to the complainant	R0	Presidential queries register & its implementation report
GR	IGR	To ensure council is portrayed in ways that restores trust in local government	Implementation of IGR Strategy	IGR Strategy in place	% progress in the implementation of IGR strategy	50% progress in the implementation of IGR strategy: 15% study tours undergone; 15 % benchmarking done; 10% Signing of twinning agreements; 10%establishment of IGR forums	15% study tours undergone	* 15% benchmarking done * 10% establishment of IGR forums	20% Signing of twinning agreements		R100 000	Study tours Report & twinning agreements
			Implementation of IGR Strategy	Suggestion boxes placed in strategic places	% of suggestion boxes issues addressed	100% of suggestion boxes issues addressed: * 20% Open a register for issues from suggestion box; * 20% Referral of issues to relevant departments for attention *20% update the register monthly; *40% produce monthly and quarterly report to portfolio committee and management	* 20% Open a register for issues from suggestion box; 5% Referral of issues to relevant departments for attention *10% update the register monthly; *10% produce monthly and quarterly report to portfolio committee and management	*10% update the register monthly; 5% Referral of issues to relevant departments for attention *10% produce monthly and quarterly report to portfolio committee and management	*10% update the register monthly; 5% Referral of issues to relevant departments for attention *10% produce monthly and quarterly report to portfolio committee and management	*10% update the register monthly; 5% Referral of issues to relevant departments for attention *10% produce monthly and quarterly report to portfolio committee and management	R0	Register of issue from suggestion box addressed

Strategic Planning

SERVICE DELIVERY AND BUDGET IMPLEMENTATION PLAN 2011/12

KPA	FOCUS AREA	OBJECTIVES	Unpacked projects	BASLINE	KPI	ANNUAL TARGET	Q1	Q2	Q3	Q4	Budget	EVIDENCE
P-G	IGR	To ensure council is portrayed in ways that restores trust in local government	Implementation of customer Care Framework	customer Care Framework adopted by council	% implementation of Customer care Framework	100% Implementation of Customer care framework : * 40% Masakhane campaigns;* 30% service delivery week;* 10% Addressing community queries ;* 10% procurement of national symbols & banners ; * 10% placement of national symbols & banners at a strategic areas	* 20% Masakhane campaigns * 5% Addressing community queries * 10% procurement of national symbols & banners *5% placement of national symbols & banners at a strategic areas	* 30% service delivery week; * 10% Addressing community queries; *5% placement of national symbols & banners at a strategic areas	* 5% Addressing community queries	* 20% Masakhane campaigns * 20% Addressing community queries	R80 000	Customer care implementation reports and attendant register
P-G	IGR	To ensure council is portrayed in ways that restores trust in local government	Implementation of Language Policy	Language Policy adopted by council	% compliance to the implementation of Language policy	100% compliance to the implementation of Language policy;*20% usage of indigenous languages in council proceedings;* 20% Official notices being issued in indigenous languages; *40% Articles in the official newsletter being written in indigenous languages;* 20% agenda being serve in municipal languages	100% compliance to the implementation of Language policy;*20% usage of indigenous languages in council proceedings;* 20% Official notices being issued in indigenous languages; *40% Articles in the official newsletter being written in indigenous languages;* 20% agenda being serve in municipal languages	100% compliance to the implementation of Language policy;*20% usage of indigenous languages in council proceedings;* 20% Official notices being issued in indigenous languages; *40% Articles in the official newsletter being written in indigenous languages;* 20% agenda being serve in municipal languages	100% compliance to the implementation of Language policy;*20% usage of indigenous languages in council proceedings;* 20% Official notices being issued in indigenous languages; *40% Articles in the official newsletter being written in indigenous languages;* 20% agenda being serve in municipal languages	100% compliance to the implementation of Language policy;*20% usage of indigenous languages in council proceedings;* 20% Official notices being issued in indigenous languages; *40% Articles in the official newsletter being written in indigenous languages;* 20% agenda being serve in municipal languages	R0	Language Policy & its implementation report
GPP	Performance management	To improve performance monitoring and evaluation	Review of the PMS framework	2010/2011 PMS Framework	% progress in reviewing 2010/2011 PMS framework	100% review of PMS framework * 20% submission to management for consideration; *20% submission to Portfolio committee; 20% Discussion with labour; 10% Seek legal opinion from legal unit; 20% submission Executive committee; 10% submission to council for approval	* 20% submission to management for consideration; *20% submission to Portfolio committee; 20% Discussion with labour; 10% Seek legal opinion from legal unit; 20% submission Executive committee	10% submission to council for approval			R0	Council Resolution
			Cascading programmes	0%	% progress in cascading PMS to level one managers	100% cascading of PMS to level one managers: 30% working shopping the PMS policy to staff and Union; 40% Drawing up commitments for level one managers;20% signing of commitments by level one managers	30% working shopping the PMS policy to staff and Union; 40% Drawing up commitments for level one managers	20% signing of commitments by level one managers			R0	Register of level one managers who have signed the performance commitments
P-G	Performance management	To improve performance monitoring and evaluation	Incentive model	0%	% progress in the development of incentive model( Review of employee performance policy)	100% progress in the development of Incentive model: * 20% submission to management for consideration; *20% submission to Portfolio committee; 20% Discussion with labour; 10% Seek legal opinion from legal unit; 20% submission Executive committee; 10% submission to council for approval	* 20% submission to management for consideration; *20% submission to Portfolio committee; 20% Discussion with labour; 10% Seek legal opinion from legal unit; 20% submission Executive committee	10% approval by council			R0	Inncentive model & council resolution

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SERVICE DELIVERY AND BUDGET IMPLEMENTATION PLAN 2011/12

KPA	FOCUS AREA	OBJECTIVES	Unpacked projects	BASELINE	KPI	ANNUAL TARGET	Q1	Q2	Q3	Q4	Budget	EVIDENCE
A-G	Performance management	To improve performance monitoring and evaluation	Departmental Meetings	100%	% of resolution taken in Departmental meetings that are implemented	100% implementation of Departmental meetings resolutions * 20% register the resolutions; * 40% research the resolutions * 20% implementation of the resolution; * 20% progress report on the resolutions	100% implementation of Departmental meetings resolutions * 20% register the resolutions; * 40% research the resolutions * 20% implementation of the resolution; * 20% progress report on the resolutions	100% implementation of Departmental meetings resolutions * 20% register the resolutions; * 40% research the resolutions * 20% implementation of the resolution; * 20% progress report on the resolutions	100% implementation of Departmental meetings resolutions * 20% register the resolutions; * 40% research the resolutions * 20% implementation of the resolution; * 20% progress report on the resolutions	100% implementation of Departmental meetings resolutions * 20% register the resolutions; * 40% research the resolutions * 20% implementation of the resolution; * 20% progress report on the resolutions	R0	Register of resolutions from Departmental meetings and their implementation report
A-G	Performance management	To improve performance monitoring and evaluation	Management reviews	4	# of management reviews held	4 management reviews : one per quarter	1	1	1	1	R50 000	Atendent Register
A-G	Performance management	To improve performance monitoring and evaluation	Management reviews	100%	% of management reviews resolutions implemented	100% implementation of the management reviews resolutions * 20% register the resolutions; * 40% research the resolutions * 20% implementation of the resolution; * 20% progress report on the resolutions	100% implementation of the management reviews resolutions * 20% register the resolutions; * 40% research the resolutions * 20% implementation of the resolution; * 20% progress report on the resolutions	100% implementation of the management reviews resolutions * 20% register the resolutions; * 40% research the resolutions * 20% implementation of the resolution; * 20% progress report on the resolutions	100% implementation of the management reviews resolutions * 20% register the resolutions; * 40% research the resolutions * 20% implementation of the resolution; * 20% progress report on the resolutions	100% implementation of the management reviews resolutions * 20% register the resolutions; * 40% research the resolutions * 20% implementation of the resolution; * 20% progress report on the resolutions	R0	Register of management review resolution and their implementation
A-G	Meetings	To improve performance monitoring and evaluation	Portfolio Committee meetings	100%	% implementation of Portfolio committee resolutions	100% implementation of portfolio committee meetings resolutions * 20% register the resolutions; * 40% research the resolutions * 20% implementation of the resolution; * 20% progress report on the resolutions	100% implementation of portfolio committee meetings resolutions * 20% register the resolutions; * 40% research the resolutions * 20% implementation of the resolution; * 20% progress report on the resolutions	100% implementation of portfolio committee meetings resolutions * 20% register the resolutions; * 40% research the resolutions * 20% implementation of the resolution; * 20% progress report on the resolutions	100% implementation of portfolio committee meetings resolutions * 20% register the resolutions; * 40% research the resolutions * 20% implementation of the resolution; * 20% progress report on the resolutions	100% implementation of portfolio committee meetings resolutions * 20% register the resolutions; * 40% research the resolutions * 20% implementation of the resolution; * 20% progress report on the resolutions	R0	Register of resolutions from Portfolio committee meetings and their implementation report
		To improve performance monitoring and evaluation	Exco - lekgotla	4	# of ExCo - makgotla held	4 ExCo- makgotla: one per Quarter	1	1	1	1	R50 000	Atendent Register
		To improve performance monitoring and evaluation	Exco - lekgotla	100%	% of ExCo- makgotla resolutions implemented	100% implementation of the ExCo - makgotla resolutions * 20% register the resolutions; * 40% research the resolutions * 20% implementation of the resolution; * 20% progress report on the resolutions	100% implementation of the ExCo - makgotla resolutions * 20% register the resolutions; * 40% research the resolutions * 20% implementation of the resolution; * 20% progress report on the resolutions	100% implementation of the ExCo - makgotla resolutions * 20% register the resolutions; * 40% research the resolutions * 20% implementation of the resolution; * 20% progress report on the resolutions	100% implementation of the ExCo - makgotla resolutions * 20% register the resolutions; * 40% research the resolutions * 20% implementation of the resolution; * 20% progress report on the resolutions	100% implementation of the ExCo - makgotla resolutions * 20% register the resolutions; * 40% research the resolutions * 20% implementation of the resolution; * 20% progress report on the resolutions	R0	Register of ExCo- lekgotla resolution and their implementation
		To improve performance monitoring and evaluation	Implementation of council resolutions	100%	% of council resolutions implemented	100% of council resolutions implemented: * 20% register the resolutions; * 40% research the resolutions * 20% implementation of the resolution; * 20% progress report on the resolutions	100% of council resolutions implemented: * 20% register the resolutions; * 40% research the resolutions * 20% implementation of the resolution; * 20% progress report on the resolutions	100% of council resolutions implemented: * 20% register the resolutions; * 40% research the resolutions * 20% implementation of the resolution; * 20% progress report on the resolutions	100% of council resolutions implemented: * 20% register the resolutions; * 40% research the resolutions * 20% implementation of the resolution; * 20% progress report on the resolutions	100% of council resolutions implemented: * 20% register the resolutions; * 40% research the resolutions * 20% implementation of the resolution; * 20% progress report on the resolutions	R 0	Reports submitted to council



Strategic Planning

SERVICE DELIVERY AND BUDGET IMPLEMENTATION PLAN 2011/12

KPA	FOCUS AREA	OBJECTIVES	Unpacked projects	BASELINE	KPI	ANNUAL TARGET	Q1	Q2	Q3	Q4	Budget	EVIDENCE
P-G	Performance management	To improve performance monitoring and evaluation	Performance Reports(Quarterly, Half - yearly & Annual Reports)		# of performance Reports submitted to council	6- Performance report submitted to council: 4- quarterly reports; annual performance report; Mid- year report	* 4th Quarter performance report; * Annual performance report	*1st Quarter performance Report	* Mid-year performance report; * Annual Report	*3rd quarter performance	R90 000	Council resolutions
		To improve performance monitoring and evaluation	Development of SDBIP	2010/2011 in place	% progress in the development of 2012/13 SDBIP	100% progress in the development of 2012/2013 SDBIP: 70% adoption of draft SDBIP; 20% signing of 2012/2013 SDBIP by the Mayor; 10% submission to DLGH			70% adoption of draft SDBIP	20% signing of 2012/2013 SDBIP by the Mayor; 10% submission to DLGH	R30 000	Council resolutions & acknowledgement of DLGH
P-G	Audits	To improve performance monitoring and evaluation	Internal Audit	2 days	Turn around time in responding to Internal audit queries	2 days turn around time in responding to Internal audit queries	2 days	2 days	2 days	2 days	R0	Register of queries raised by the internal audit unit and its implementation report
			External Audit	2 days	Turn around time in responding to External audit queries	2 days turn around time in responding to Internal audit queries	2 days	2 days	2 days	2 days	R0	Register of queries raised by the External auditor and its implementation report
					% progress in addressing 2009/10 AG findings	100% progress in addressing AG findings	100% progress in addressing AG findings			100% progress in addressing AG findings	R0	AG finding register and implementation report
P-B	Departmental Budget	To improve budget planning management processes across departments	Departmental Budget	R4,542,341	R-value spent on Departmental budget	R4,611,654	R1,152,914	R1,152,914	R1,152,914	R1,152,914	R4,611,654	Expenditure Report

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**SERVICE DELIVERY AND BUDGET IMPLEMENTATION PLAN 2011/12**

KPA	FOCUS AREA	OBJECTIVES	UNPACKED PROJECTS	BASELINE	KPI	ANNUAL TARGET	Q1	Q2	Q3	Q4	BUDGET	EVIDENCE
FVB	Budget	To improve budget planning management processes across departments	Promote functionality of Budget steering committee	50%	% implementation of resolutions from budget steering committee	100% implementation of resolutions from budget steering committee: * 20% register the resolutions; * 40% research the resolutions * 20% implementation of the resolution; * 20% progress report on the resolutions	100% implementation of resolutions from budget steering committee: * 20% register the resolutions; * 40% research the resolutions * 20% implementation of the resolution; * 20% progress report on the resolutions	100% implementation of resolutions from budget steering committee: * 20% register the resolutions; * 40% research the resolutions * 20% implementation of the resolution; * 20% progress report on the resolutions	100% implementation of resolutions from budget steering committee: * 20% register the resolutions; * 40% research the resolutions * 20% implementation of the resolution; * 20% progress report on the resolutions	100% implementation of resolutions from budget steering committee: * 20% register the resolutions; * 40% research the resolutions * 20% implementation of the resolution; * 20% progress report on the resolutions	R0	Minutes of the committee, Register of the resolution and implementation report
FVB	REVENUE	To improve revenue collection	Campaigns	65%	% implementation of resolutions from revenue campaigns	100% implementation of resolutions from revenue campaigns : * 20% register the resolutions; * 40% research the resolutions * 20% implementation of the resolution; * 20% progress report on the resolutions	100% implementation of resolutions from revenue campaigns : * 20% register the resolutions; * 40% research the resolutions * 20% implementation of the resolution; * 20% progress report on the resolutions	100% implementation of resolutions from revenue campaigns : * 20% register the resolutions; * 40% research the resolutions * 20% implementation of the resolution; * 20% progress report on the resolutions	100% implementation of resolutions from revenue campaigns : * 20% register the resolutions; * 40% research the resolutions * 20% implementation of the resolution; * 20% progress report on the resolutions	100% implementation of resolutions from revenue campaigns : * 20% register the resolutions; * 40% research the resolutions * 20% implementation of the resolution; * 20% progress report on the resolutions	R0	Register of resolutions and implementation report
			Debtor data cleansing	80%	% progress in cleansing of Debtor data	100% progress in cleansing of Debtor data	100% of data cleansed	100% of data cleansed	100% of data cleansed	100% of data cleansed	R0	Written off of untraceable debtors
FVB	REVENUE	To improve revenue collection	Implementation of revenue enhancement strategy	20% of the strategy implemented	% progress in the implementation of Revenue enhancement strategy elements	100% progress in the implementation of focussed strategies: *5% Task team establishment; *50% Ratepayers engagement; *30% Gap analyses reports; *15% Arrangements completed	*5% Task team establishment; *50% Ratepayers engagement; *30% Gap analyses reports; *15% Arrangements completed	*5% Task team establishment; *50% Ratepayers engagement; *30% Gap analyses reports; *15% Arrangements completed	*5% Task team establishment; *50% Ratepayers engagement; *30% Gap analyses reports; *15% Arrangements completed	*5% Task team establishment; *50% Ratepayers engagement; *30% Gap analyses reports; *15% Arrangements completed	R0	Report on the implementation of Revenue enhancement strategy
FVB	REVENUE		Billing for municipal services rendered	100% billing	% of customers billed	100% customers billed	100% of all services rendered billed	100% of all services rendered billed	100% of all services rendered billed	100% of all services rendered billed	R0	Billing report
			Collection of municipal services revenue billed	Recovery of 86% municipal services revenue billed	% collection of billed revenue	75% collection of billed revenue: 40% Prompt and accurate monthly billing; 35% Final notices for outstanding	75% collection of billed revenue: 40% Prompt and accurate monthly billing; 35% Final notices for outstanding	75% collection of billed revenue: 40% Prompt and accurate monthly billing; 35% Final notices for outstanding	75% collection of billed revenue: 40% Prompt and accurate monthly billing; 35% Final notices for outstanding	75% collection of billed revenue: 40% Prompt and accurate monthly billing; 35% Final notices for outstanding	R0	account statements and legal notices

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**SERVICE DELIVERY AND BUDGET IMPLEMENTATION PLAN 2011/12**

KPA	FOCUS AREA	OBJECTIVES	UNPACKED PROJECTS	BASELINE	KPI	ANNUAL TARGET	Q1	Q2	Q3	Q4	BUDGET	EVIDENCE
			Reduction of municipal service debtors	0% decrease in debtors since 2009/10	% progress in reducing outstanding service debts to revenue which are above 30 days	50% progress in reducing outstanding service debts to revenue which are above 30 days:15% Engagement of government debt; 20% Ratepayers meeting;10% Debt arrangements; 5% Final notices sent for debt 90 days old			50% progress in reducing outstanding service debts to revenue which are above 30 days:15% Engagement of government debt; 20% Ratepayers meeting;10% Debt arrangements; 5% Final notices sent for debt 90 days old		R0	account statements and legal notices, minutes of meetings with debtors
FVB	EXPENDITURE	To improve budget planning management processes across departments	Suppliers' Payment	30 days	% compliance to 30 days payment time	100% compliance to 30 days payment time: 20% - verification of supplier invoice;40% confirmation of goods/services received; 15% Verification of authorisation level; 15% Confirmation of invoice payment; 15% Approval of payment	100% compliance to 30 days payment time: 20% - verification of supplier invoice;40% confirmation of goods/services received; 15% Verification of authorisation level; 15% Confirmation of invoice payment; 15% Approval of payment	100% compliance to 30 days payment time: 20% - verification of supplier invoice;40% confirmation of goods/services received; 15% Verification of authorisation level; 15% Confirmation of invoice payment; 15% Approval of payment	100% compliance to 30 days payment time: 20% - verification of supplier invoice;40% confirmation of goods/services received; 15% Verification of authorisation level; 15% Confirmation of invoice payment; 15% Approval of payment	100% compliance to 30 days payment time: 20% - verification of supplier invoice;40% confirmation of goods/services received; 15% Verification of authorisation level; 15% Confirmation of invoice payment; 15% Approval of payment	R0	Payment voucher
			Creditors reconciliations	100%	% reconciliation of all payment transactions	100% reconciliation of all payment transactions : compliance for reconciliation of all payment transactions	100% reconciliation of all payment transactions : compliance for reconciliation of all payment transactions	100% reconciliation of all payment transactions : compliance for reconciliation of all payment transactions	100% reconciliation of all payment transactions : compliance for reconciliation of all payment transactions	100% reconciliation of all payment transactions : compliance for reconciliation of all payment transactions	R0	Expenditure report
			Conditional grants management	100%	% compliance to grant expenditure conditions	100% compliance to grant expenditure conditions : 30% Business plan developed for both MSIG and FMG; 30% Internship contracts signed; 40% Monthly reporting for all grants	30% Internship contracts signed; 40% Monthly reporting for all grants			30% Business plan developed for both MSIG and FMG; 30% Internship contracts signed; 40% Monthly reporting for all grants	R0	Internship contracts & grants expenditure reports
FVB	EXPENDITURE	To improve budget planning management processes across departments	Cash Management & Investments		R - value of cash availability to monthly expenditure commitments	R195,846,971	R48,961,492	R48,961,492	R48,961,492	R48,961,492	R195,846,971	Expenditure report
			Statutory payments	100%	% compliance to statutory obligations	100% compliance to statutory obligations:*60% Personnel benefits (PAYE, medical aid, pension, UIF,WCF,SDL, Unions, Bargaining council); *20% SALGA;*20%Political parties	100% compliance to statutory obligations:*60% Personnel benefits (PAYE, medical aid, pension, UIF,WCF,SDL, Unions, Bargaining council); *20% SALGA;*20%Political parties	100% compliance to statutory obligations:*60% Personnel benefits (PAYE, medical aid, pension, UIF,WCF,SDL, Unions, Bargaining council); *20% SALGA;*20%Political parties	100% compliance to statutory obligations:*60% Personnel benefits (PAYE, medical aid, pension, UIF,WCF,SDL, Unions, Bargaining council); *20% SALGA;*20%Political parties	100% compliance to statutory obligations:*60% Personnel benefits (PAYE, medical aid, pension, UIF,WCF,SDL, Unions, Bargaining council); *20% SALGA;*20%Political parties	R0	Expenditure report

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**SERVICE DELIVERY AND BUDGET IMPLEMENTATION PLAN 2011/12**

KPA	FOCUS AREA	OBJECTIVES	UNPACKED PROJECTS	BASELINE	KPI	ANNUAL TARGET	Q1	Q2	Q3	Q4	BUDGET	EVIDENCE
FVB	<b>EXPENDITURE</b>	To improve budget planning management processes across departments	Payroll	100%	% accuracy in payroll management	100% accuracy in payroll management : 20% Verification of personnel; 55% Calculation of salary rates; 20% Verification of statutory deductions; 15% validation of new deduction instructions	100% accuracy in payroll management : 20% Verification of personnel; 55% Calculation of salary rates; 20% Verification of statutory deductions; 15% validation of new deduction instructions	100% accuracy in payroll management : 20% Verification of personnel; 55% Calculation of salary rates; 20% Verification of statutory deductions; 15% validation of new deduction instructions	100% accuracy in payroll management : 20% Verification of personnel; 55% Calculation of salary rates; 20% Verification of statutory deductions; 15% validation of new deduction instructions	100% accuracy in payroll management : 20% Verification of personnel; 55% Calculation of salary rates; 20% Verification of statutory deductions; 15% validation of new deduction instructions	R0	Salaries expenditure report
FVB	<b>BUDGET</b>	To improve budget planning management processes across departments	Departmental Budget management	R28,378,533	R-value spent on Departmental budget	R42,156,289	R10,539,072	R10,539,072	R10,539,072	R10,539,072	R42,156,289	Expenditure report
FVB	<b>Supply chain management</b>	To ensure accountable and effective asset management	Asset Management	100%	% completeness and accuracy of the asset register	100% completeness and accuracy of the asset register: 20% - correction of AG queries on assets; 25% - monthly asset verification; 10% update of asset register ; 5% provision for depreciation and amortisation; 5% finalise water assets transfer; 25% annual asset count; 10% property valuation.	10% update of asset register	20% - correction of AG queries on assets; 10% update of asset register	20% - correction of AG queries on assets; 25% - monthly asset verification; 10% update of asset register	10% update of asset register ; 5% provision for depreciation and amortisation; 5% finalise water assets transfer; 25% annual asset count; 10% property valuation.	R0	Fixed asset register
		To ensure accountable and effective asset management	Report generated by asset steering committee	0%	% implementation of resolutions from asset steering committee meetings	100% implementation of resolutions from asset steering committee: * 20% register the resolutions; * 40% research the resolutions * 20% implementation of the resolution; * 20% progress report on the resolutions	100% implementation of resolutions from asset steering committee: * 20% register the resolutions; * 40% research the resolutions * 20% implementation of the resolution; * 20% progress report on the resolutions	100% implementation of resolutions from asset steering committee: * 20% register the resolutions; * 40% research the resolutions * 20% implementation of the resolution; * 20% progress report on the resolutions	100% implementation of resolutions from asset steering committee: * 20% register the resolutions; * 40% research the resolutions * 20% implementation of the resolution; * 20% progress report on the resolutions	100% implementation of resolutions from asset steering committee: * 20% register the resolutions; * 40% research the resolutions * 20% implementation of the resolution; * 20% progress report on the resolutions	R0	Register of resolutions and implementation report
FVB	<b>Supply chain management</b>	Ensure legislative compliance of SCM policy	Procurement	30 days - OPEX, 90 day - CAPEX	Turnaround time for procurement	30 days	30 days	30 days	30 days	30 days	R0	Monthly SCM reports
			Desktop support	24hours	Turnaround time for desktop support	24 hrs response for desktop support	24 hrs response for desktop support	24 hrs response for desktop support	24 hrs response for desktop support	24 hrs response for desktop support	R0	Downtime log report

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KPA	FOCUS AREA	OBJECTIVES	UNPACKED PROJECTS	BASELINE	KPI	ANNUAL TARGET	Q1	Q2	Q3	Q4	BUDGET	EVIDENCE
			Telephone Management: landline & Cellphone	100%	% achievement in telephone management	100% :30% migration of landline ; 30%, migration and configuration of fax line; 10% provision of handsets ; 10% telephone budget system; 15% approval of cellphone policy		30% migration of landline; 10% provision of handsets ;	30%, migration and configuration of fax line	10% provision of handsets	R567,600	Project management report
LED	<b>Supply chain management</b>	To improve support to small business and cooperatives	Procurement	30%	% of budget allocated to SMMEs	OPEX 30%	OPEX 30%	OPEX 30%	OPEX 30%	OPEX 30%	R0	Monthly SCM reports
			Procurement	67%		CAPEX 30%	CAPEX 30%	CAPEX 30%	CAPEX 30%	CAPEX 30%	R0	Monthly SCM reports
			Procurement	75%	% of tenders (capital projects) that subcontracted 25% of the procurement to Local business	25% of tenders (capital projects given in the quarter ) that subcontracted 25% of the procurement to Local business	25% of tenders (capital projects given in the quarter ) that subcontracted 25% of the procurement to Local business	25% of tenders (capital projects given in the quarter ) that subcontracted 25% of the procurement to Local business	25% of tenders (capital projects given in the quarter ) that subcontracted 25% of the procurement to Local business	25% of tenders (capital projects given in the quarter ) that subcontracted 25% of the procurement to Local business	R0	Monthly SCM reports
GPP	<b>Performance management</b>	To improve performance monitoring and evaluation	Departmental meetings	100%	% of Departmental meetings resolutions addressed	100% of Departmental meetings resolutions addressed: * 20% register the resolutions; * 40% research the resolutions * 20% implementation of the resolution; * 20% progress report on the resolutions	100% of Departmental meetings resolutions addressed: * 20% register the resolutions; * 40% research the resolutions * 20% implementation of the resolution; * 20% progress report on the resolutions	100% of Departmental meetings resolutions addressed: * 20% register the resolutions; * 40% research the resolutions * 20% implementation of the resolution; * 20% progress report on the resolutions	100% of Departmental meetings resolutions addressed: * 20% register the resolutions; * 40% research the resolutions * 20% implementation of the resolution; * 20% progress report on the resolutions	100% of Departmental meetings resolutions addressed: * 20% register the resolutions; * 40% research the resolutions * 20% implementation of the resolution; * 20% progress report on the resolutions	R0	Register of Departmental meetings resolutions and its implementation report
GPP	<b>Performance management</b>	To improve performance monitoring and evaluation	Management reviews	100%	% of management reviews resolutions implemented	100% implementation of the management reviews resolutions * 20% register the resolutions; * 40% research the resolutions * 20% implementation of the resolution; * 20% progress report on the resolutions	100% implementation of the management reviews resolutions * 20% register the resolutions; * 40% research the resolutions * 20% implementation of the resolution; * 20% progress report on the resolutions	100% implementation of the management reviews resolutions * 20% register the resolutions; * 40% research the resolutions * 20% implementation of the resolution; * 20% progress report on the resolutions	100% implementation of the management reviews resolutions * 20% register the resolutions; * 40% research the resolutions * 20% implementation of the resolution; * 20% progress report on the resolutions	100% implementation of the management reviews resolutions * 20% register the resolutions; * 40% research the resolutions * 20% implementation of the resolution; * 20% progress report on the resolutions	R0	Register of management review resolution and their implementation
GPP	<b>MEETINGS</b>	To improve performance monitoring and evaluation		100%	% of Portfolio committee meeting resolutions addressed	100% of portfolio committee resolutions addressed: * 20% register the resolutions; * 40% research the resolutions * 20% implementation of the resolution; * 20% progress report on the resolutions	100% of portfolio committee resolutions addressed: * 20% register the resolutions; * 40% research the resolutions * 20% implementation of the resolution; * 20% progress report on the resolutions	100% of portfolio committee resolutions addressed: * 20% register the resolutions; * 40% research the resolutions * 20% implementation of the resolution; * 20% progress report on the resolutions	100% of portfolio committee resolutions addressed: * 20% register the resolutions; * 40% research the resolutions * 20% implementation of the resolution; * 20% progress report on the resolutions	100% of portfolio committee resolutions addressed: * 20% register the resolutions; * 40% research the resolutions * 20% implementation of the resolution; * 20% progress report on the resolutions	R0	Register of portfolio committee meetings resolutions and its implementation report

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**SERVICE DELIVERY AND BUDGET IMPLEMENTATION PLAN 2011/12**

KPA	FOCUS AREA	OBJECTIVES	UNPACKED PROJECTS	BASELINE	KPI	ANNUAL TARGET	Q1	Q2	Q3	Q4	BUDGET	EVIDENCE
			Exco - lekgotla	100%	% of ExCo-makgotla resolutions implemented	100% implementation of the ExCo - makgotla resolutions * 20% register the resolutions; * 40% research the resolutions * 20% implementation of the resolution; * 20% progress report on the resolutions	100% implementation of the ExCo - makgotla resolutions * 20% register the resolutions; * 40% research the resolutions * 20% implementation of the resolution; * 20% progress report on the resolutions	100% implementation of the ExCo - makgotla resolutions * 20% register the resolutions; * 40% research the resolutions * 20% implementation of the resolution; * 20% progress report on the resolutions	100% implementation of the ExCo - makgotla resolutions * 20% register the resolutions; * 40% research the resolutions * 20% implementation of the resolution; * 20% progress report on the resolutions	100% implementation of the ExCo - makgotla resolutions * 20% register the resolutions; * 40% research the resolutions * 20% implementation of the resolution; * 20% progress report on the resolutions	R0	Register of ExCo- lekgotla resolution and their implementation
			Implementation of council resolutions	100%	% of council resolutions implemented	100% of council resolutions implemented: * 20% register the resolutions; * 40% research the resolutions * 20% implementation of the resolution; * 20% progress report on the resolutions	100% of council resolutions implemented: * 20% register the resolutions; * 40% research the resolutions * 20% implementation of the resolution; * 20% progress report on the resolutions	100% of council resolutions implemented: * 20% register the resolutions; * 40% research the resolutions * 20% implementation of the resolution; * 20% progress report on the resolutions	100% of council resolutions implemented: * 20% register the resolutions; * 40% research the resolutions * 20% implementation of the resolution; * 20% progress report on the resolutions	100% of council resolutions implemented: * 20% register the resolutions; * 40% research the resolutions * 20% implementation of the resolution; * 20% progress report on the resolutions	R 0	Reports submitted to council
GA	AUDIT	To improve performance monitoring and evaluation	Implementation of the audit action plan	2 days	Turnaround time in responding to internal Audit Queries	2 days turnaround time in responding to internal Audit Queries	2 days	2 days	2 days	2 days	R0	Register of internal queries and their implementation report
				2 days	Turnaround time in responding to External Audit Queries	2 days turnaround time in responding to External Audit Queries	2 days	2 days	2 days	2 days	R0	Register of External queries and their implementation report
				100%	% progress in addressing 2009/10 AG findings	100% progress in addressing AG findings	100% progress in addressing AG findings			100% progress in addressing AG findings	R0	AG finding register and implementation report

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KPA	FOCUS AREA	OBJECTIVES	UNPACKED PROJECTS	BASELINE	KPI	ANNUAL TARGET	Q1	Q2	Q3	Q4	Budget	EVIDENCE
LED	LED	To Improve stakeholder relationship	Coordinated benefit model for communities (SLP)	0%	% Progress in the development of coordinated benefit model for communities	100% progress in the development of coordinated benefit model for communities;* 20% Data collection and analysis; 60% development of document; 10% stakeholder engagement sessions held & 10% signing of M.O.U	20% Data collection and analysis	60% development of document	10% stakeholder engagement sessions	10% signing of M.O.U	R30,000	copies of developed document,attendance registers,minutes and signed MOU
LED	LED	To facilitate resourcing of the available learning facilities	Engagement of appropriate stakeholders(mines & FET)	0%	% of stakeholders ( mines & FET) engagement resolutions implemented	80% of stakeholders ( mines & FET) engagement resolutions implemented		80% of stakeholders ( mines & FET) engagement resolutions implemented	80% of stakeholders ( mines & FET) engagement resolutions implemented	80% of stakeholders ( mines & FET) engagement resolutions implemented	R0	Engagement programme and its implementation report
			Mining supply park	0%	% progress in facilitation of mining supply park	100% facilitation of the mining supply park; *40% stakeholders engagement; *20% monitoring development ; 20% Report generation ; *20% feedback to council		*40% stakeholders engagement; *20% monitoring development ; 20% Report generation ; *20% feedback to council	*40% stakeholders engagement; *20% monitoring development ; 20% Report generation ; *20% feedback to council	*40% stakeholders engagement; *20% monitoring development ; 20% Report generation ; *20% feedback to council	R0	Copies of minutes ; attendance register and Council resolution
LED	LED		Fresh Produce market	0%	% progress in facilitation of fresh produce market	100% facilitation of the fresh Produce market;*40% stakeholders engagement; *20% Monitoring development ; 20% Report generation ; *20% feedback to council		40% stakeholders engagement; *20% Monitoring development ; 20% Report generation ; *20% feedback to council	40% stakeholders engagement; *20% Monitoring development ; 20% Report generation ; *20% feedback to council	40% stakeholders engagement; *20% Monitoring development ; 20% Report generation ; *20% feedback to council	R0	Copies of minutes and attendance register
			Development of DDate heritage site	0%	% progress in facilitation of development of Tjate heritage site	100% progress in facilitation of development of Tjate heritage site *40% stakeholders engagement; *20% Monitoring development ; 20% Report generation ; *20% feedback to council		*40% stakeholders engagement; *20% Monitoring development ; 20% Report generation ; *20% feedback to council	*40% stakeholders engagement; *20% Monitoring development ; 20% Report generation ; *20% feedback to council	*40% stakeholders engagement; *20% Monitoring development ; 20% Report generation ; *20% feedback to council	R0	Copies of minutes and attendance register
			Poverty alleviation projects	6	# of new poverty alleviation projects supported	7 - new poverty alleviation projects supported;Kgoboko Poultry;Makgapheng Farming Co-op; Gabazi Mixed Farming;Itsosheng Madifahlane Project For the Aged;Moketeng Poultry;The Shelter; Lephothane Poultry	2-Kgoboko Poultry;Makgapheng Farming Co-op.	2-Itsosheng Madifahlane Aged Project;Gabazi Mixed Farming	2-The Shelter Gardening;Moketeng Poultry	2-Lephothane Poultry Project	R1,000,000	Report on support provided
LED	LED	To reduce unemployment rate	Implement CWP and other related programmes	1275	# of jobs created through CWP and other related programmes(In-house projects;Mines ; Business; Social institutions; Farming & Tourism	8000- jobs created through CWP and other related programmes:* 2000 In-house projects; *2000 Mines; *1200 Business; * 1200 social institutions; *1600 Farming & tourism	* 500 In-house projects; *500 Mines; *300 Business; * 300 social institutions; *400 Farming & tourism	* 500 In-house projects; *500 Mines; *300 Business; * 300 social institutions; *400 Farming & tourism	* 500 In-house projects; *500 Mines; *300 Business; * 300 social institutions; *400 Farming & tourism	* 500 In-house projects; *500 Mines; *300 Business; * 300 social institutions; *400 Farming & tourism	R0	reports on job creation from various institutions.
LED	LED	To improve support to small business and cooperatives	Institutionalisation of informal business sector	100%	% progress in the institutionalisation of informal businesses	100% progress in the institutionalization of informal business: * 60% conducting a Study; 40% *Institutionalization of the informal business forum	* 60% conducting a Study	40% Institutionalization of the informal business forum			R1,000,000	Register of informal business formalised
LED	LED	To improve support to small business and cooperatives	SMME support	30	# of Business linkages facilitated	40 - Business linkages facilitated: *5 Municipality; *25 Mining; *5 Sector Department; *5 Retailers	*6 Mining; *1 Sector Department; *2 Retailers	*5 Municipality; *6 Mining; *1 Sector Department; *1 Retailers	*5 Municipality; *7 Mining; *2 Sector Department; *1 Retailers	*5 Municipality; *6 Mining; *1 Sector Department; *1 Retailers	R0	SMME linkage support report
LED	LED	To improve support to small business and	SMME support	100	# of Business registration facilitated	120 Business registration facilitated:* 100 CC ; *20 Pty	*25CC; *5 PTY	*25CC; *5 PTY	*25CC; *5 PTY	*25CC; *5 PTY	R0	Register of Business registered
R.B	BUDGET	To improve budget planning management	Departmental Budget management	R9,976,769	R-value spent on Departmental budget	R15,102,551	R3,773,637	R3,773,637	R3,773,637	R3,773,637	R15,102,551	Departmental Expenditure Report

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KPA	FOCUS AREA	OBJECTIVES	UNPACKED PROJECTS	BASELINE	KPI	ANNUAL TARGET	Q1	Q2	Q3	Q4	Budget	EVIDENCE	
GPA	AUDIT	To improve performance monitoring and evaluation	Implementation of the audit action plan		2	Turnaround time in responding to internal Audit Queries	2 days turnaround time in responding to internal Audit Queries	2 days	2 days	2 days	2 days	R0	Register of internal queries and their implementation report
					2	Turnaround time in responding to External Audit Queries	2 days turnaround time in responding to External Audit Queries	2 days	2 days	2 days	2 days	R0	Register of External queries and their implementation report
					100%	% progress in addressing 2009/10 AG findings	100% progress in addressing AG findings	100% progress in addressing AG findings			100% progress in addressing AG findings	R0	AG finding register and implementation report
GPA	MEETINGS	To improve performance monitoring and evaluation	Portfolio Committee meetings	80%	% of Portfolio committee meeting resolutions addressed	100% of portfolio committee resolutions addressed: * 20% register the resolutions; * 40% research the resolutions * 20% implementation of the resolution; * 20% progress report on the resolutions	100% of portfolio committee resolutions addressed: * 20% register the resolutions; * 40% research the resolutions * 20% implementation of the resolution; * 20% progress report on the resolutions	100% of portfolio committee resolutions addressed: * 20% register the resolutions; * 40% research the resolutions * 20% implementation of the resolution; * 20% progress report on the resolutions	100% of portfolio committee resolutions addressed: * 20% register the resolutions; * 40% research the resolutions * 20% implementation of the resolution; * 20% progress report on the resolutions	100% of portfolio committee resolutions addressed: * 20% register the resolutions; * 40% research the resolutions * 20% implementation of the resolution; * 20% progress report on the resolutions	R0	Register of portfolio committee meetings resolutions and its implementation report	
				80%	% of Departmental meetings resolutions addressed	100% of Departmental meetings resolutions addressed: * 20% register the resolutions; * 40% research the resolutions * 20% implementation of the resolution; * 20% progress report on the resolutions	100% of Departmental meetings resolutions addressed: * 20% register the resolutions; * 40% research the resolutions * 20% implementation of the resolution; * 20% progress report on the resolutions	100% of Departmental meetings resolutions addressed: * 20% register the resolutions; * 40% research the resolutions * 20% implementation of the resolution; * 20% progress report on the resolutions	100% of Departmental meetings resolutions addressed: * 20% register the resolutions; * 40% research the resolutions * 20% implementation of the resolution; * 20% progress report on the resolutions	100% of Departmental meetings resolutions addressed: * 20% register the resolutions; * 40% research the resolutions * 20% implementation of the resolution; * 20% progress report on the resolutions	R0	Register of Departmental meetings resolutions and its implementation report	
GPP	Performance management	To improve performance monitoring and evaluation	Management reviews	100%	% of management reviews resolutions implemented	100% implementation of the management reviews resolutions * 20% register the resolutions; * 40% research the resolutions * 20% implementation of the resolution; * 20% progress report on the resolutions	100% implementation of the management reviews resolutions * 20% register the resolutions; * 40% research the resolutions * 20% implementation of the resolution; * 20% progress report on the resolutions	100% implementation of the management reviews resolutions * 20% register the resolutions; * 40% research the resolutions * 20% implementation of the resolution; * 20% progress report on the resolutions	100% implementation of the management reviews resolutions * 20% register the resolutions; * 40% research the resolutions * 20% implementation of the resolution; * 20% progress report on the resolutions	100% implementation of the management reviews resolutions * 20% register the resolutions; * 40% research the resolutions * 20% implementation of the resolution; * 20% progress report on the resolutions	R0	Register of management review resolution and their implementation	
			Exco - lekgotla	100%	% of ExCo- makgotla resolutions implemented	100% implementation of the ExCo - makgotla resolutions * 20% register the resolutions; * 40% research the resolutions * 20% implementation of the resolution; * 20% progress report on the resolutions	100% implementation of the ExCo - makgotla resolutions * 20% register the resolutions; * 40% research the resolutions * 20% implementation of the resolution; * 20% progress report on the resolutions	100% implementation of the ExCo - makgotla resolutions * 20% register the resolutions; * 40% research the resolutions * 20% implementation of the resolution; * 20% progress report on the resolutions	100% implementation of the ExCo - makgotla resolutions * 20% register the resolutions; * 40% research the resolutions * 20% implementation of the resolution; * 20% progress report on the resolutions	100% implementation of the ExCo - makgotla resolutions * 20% register the resolutions; * 40% research the resolutions * 20% implementation of the resolution; * 20% progress report on the resolutions	R0	Register of ExCo-lekgotla resolution and their implementation	
			Implementation of council resolutions	100%	% of council resolutions implemented	100% of council resolutions implemented: * 20% register the resolutions; * 40% research the resolutions * 20% implementation of the resolution; * 20% progress report on the resolutions	100% of council resolutions implemented: * 20% register the resolutions; * 40% research the resolutions * 20% implementation of the resolution; * 20% progress report on the resolutions	100% of council resolutions implemented: * 20% register the resolutions; * 40% research the resolutions * 20% implementation of the resolution; * 20% progress report on the resolutions	100% of council resolutions implemented: * 20% register the resolutions; * 40% research the resolutions * 20% implementation of the resolution; * 20% progress report on the resolutions	100% of council resolutions implemented: * 20% register the resolutions; * 40% research the resolutions * 20% implementation of the resolution; * 20% progress report on the resolutions	R 0	Reports submitted to council	



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KPA	FOCUS AREA	OBJECTIVES	UNPACKED PROJECTS	BASELINE	KPI	ANNUAL TARGET	Q1	Q2	Q3	Q4	Budget	EVIDENCE	
		Enable institutional environment for functionality of forums	Capacity building of forums	100%	% of LED/sector forum resolutions implemented	100% of LED/Sector forum resolutions implemented : * 20% register the resolutions; * 40% research the resolutions * 20% implementation of the resolution; * 20% progress report on the resolutions	100% of LED/Sector forum resolutions implemented : * 20% register the resolutions; * 40% research the resolutions * 20% implementation of the resolution; * 20% progress report on the resolutions	100% of LED/Sector forum resolutions implemented : * 20% register the resolutions; * 40% research the resolutions * 20% implementation of the resolution; * 20% progress report on the resolutions	100% of LED/Sector forum resolutions implemented : * 20% register the resolutions; * 40% research the resolutions; * 20% implementation of the resolution; * 20% progress report on the resolutions	100% of LED/Sector forum resolutions implemented : * 20% register the resolutions; * 40% research the resolutions * 20% implementation of the resolution; * 20% progress report on the resolutions	R44 000	Register of LED/Sector forum and implementation report	
	CLP	Contract management	To promote enforcement of municipal by-laws	Enforcement of By-laws	0%	% progress in the enforcement of gazetted by-laws	100% progress in the enforcement of gazetted by-laws: *20% Stakeholder engagements; *20% Public notices; *40% Actual enforcement of the identified by-laws; *20% Quarterly/ monthly progress report	20% Stakeholder engagements	20% Public notices; *20% Actual enforcement of the identified by-laws; *10% Quarterly/ monthly progress report	10% Actual enforcement of the identified by-laws; *5% Quarterly/ monthly progress report	10% Actual enforcement of the identified by-laws; *5% Quarterly/ monthly progress report	R0	Register of enforced by-laws ; challenges and solutions provided
	Magoshi	To ensure council is portrayed in ways that restores trust in local government	Engagement with Magoshi	0%	% of Magoshi engagements Resolutions implemented	100 % of Magoshi engagements Resolutions implemented: * 20% register the resolutions; * 40% research the resolutions * 20% implementation of the resolution; * 20% progress report on the resolutions	100 % of Magoshi engagements Resolutions implemented: * 20% register the resolutions; * 40% research the resolutions * 20% implementation of the resolution; * 20% progress report on the resolutions	100 % of Magoshi engagements Resolutions implemented: * 20% register the resolutions; * 40% research the resolutions * 20% implementation of the resolution; * 20% progress report on the resolutions	100 % of Magoshi engagements Resolutions implemented: * 20% register the resolutions; * 40% research the resolutions * 20% implementation of the resolution; * 20% progress report on the resolutions	100 % of Magoshi engagements Resolutions implemented: * 20% register the resolutions; * 40% research the resolutions * 20% implementation of the resolution; * 20% progress report on the resolutions	R50 000	Register of Magoshi engagements resolutions and its implementation reports	
	BSH	HOUSING	To facilitate increased allocation of housing projects	Facilitation of Construction of 1460 low Income Houses	100%	% progress in the facilitation of construction of 1460 houses for identified and approved beneficiaries	100% progress in the facilitation of construction of 1460 houses for identified and approved beneficiaries: *20% Physical identification of beneficiaries; * 80% Production of quarterly progress report on the 1460 houses	*20% Physical identification of beneficiaries; * 20% Production of quarterly progress report on the 1460 houses	* 20% Production of quarterly progress report on the 1460 houses	* 20% Production of quarterly progress report on the 1460 houses	R0	Monthly progress report of facilitation and construction of houses.	
			Facilitation of housing challenges	14 DAYS	Turnaround time in responding to/ referring housing challenges	14 days	14 days	14 days	14 days	14 days	R0	Register of housing challenges.	
	CS	SDF	To facilitate formal acquisition and requisite use of land	Demarcation of sites	100%	% progress in demarcation of sites project(s)	100% progress in demarcation of sites project(s):	35% - * 5% Application for/ Confirmation of funding from DLGH; *5% Site identification; *5% topo-cadastral survey completed; 5% Geotechnical investigation done;* 5% Environmental Impact Assessment done;*5% Flooding determined; *5% Draft layout plan drawn.	15% - * 5% All specialist studies completed & submitted to competent authority (i.e. EIA, Geotech, and Geo-Hydrological investigation);*5% Community consultation meetings (both pre-resolution and Resolution meetings) done;*5% Complete application submitted to competent authority.	20% - * 5% Environmental Authorisation granted (LEDET); *5% Approved Layout plan;*5% Draft General Plan (GP) submitted to Surveyor-General (SG); *5% Approved GP.	30% - *10% Demarcated sites pegged; *20% Handing over of layout plan and General Plan to relevant traditional authorities for allocation.	R 1,500,000	Topo-cadastral diagram; EIA Report; Geotechnical report;
			Relocation of beacons in urban townships	0	# of beacons relocated urban township.	1000 beacons relocated urban township.	250	500	750	1000	R1,000,000	relocation report + survey diagrams	
	CS	LUMS	GIS database	80%	% progress in the establishment of Land Information Management System (LIMS)	100% progress in the establishment of LIMS for Orlisstad and Steelpoort-Mapodile.	20% - *10% development of Terms of Reference; *10% Procurement of Service Provider.	40% - *10% Collection of maps, documents and diagrams;* 10% Development of a GIS base map for the area; *20% development of a non-spatial land information system (spreadsheet)	30% - 20% Linking the spatial and non-spatial databases; 10% Completion of the system.	10% Continuous updating.	R 1,500,000	Land Information Management System	

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GE 5	LUMS	To facilitate formal acquisition and requisite use of land	Audit urban properties for compliance	50%	% progress in addressing non - compliance observed during property audit	100% progress in addressing non compliance observed during property audit(2000 properties); *30% issuing of contravention notice;*20% Follow -up on the implementation of served notice; *30% serving of final notice; * 20% Elevation of the issue to legal team	100% progress in addressing non - compliance observed during property audit(500 properties); *30% issuing of contravention notice;*20% Follow -up on the implementation of served notice; *30% serving of final notice; * 20% Elevation of the issue to legal team	100% progress in addressing non - compliance observed during property audit(500 properties); *30% issuing of contravention notice;*20% Follow -up on the implementation of served notice; *30% serving of final notice; * 20% Elevation of the issue to legal team	100% progress in addressing non - compliance observed during property audit(500 properties); *30% issuing of contravention notice;*20% Follow -up on the implementation of served notice; *30% serving of final notice; * 20% Elevation of the issue to legal team	100% progress in addressing non - compliance observed during property audit(500 properties); *30% issuing of contravention notice;*20% Follow -up on the implementation of served notice; *30% serving of final notice; * 20% Elevation of the issue to legal team	R 50,000	Land Use Audit report
			Burgersfort Extension 10 Social Housing project	0%	% progress with facilitation of Burgersfort Extension 10 Social Housing project	100% progress with facilitation of Burgersfort Extension 10 Social Housing project ; *25% Obtaining Council resolution to declare the site as residential area;*25% Rezoning of the area;*25% Conducting market research; *25% approved building plans	25% Obtaining Council resolution to declare the site as residential area	*25% Conducting market research; *25% Rezoning of the area	*25% approved building plans		R0	Council Resolution; Land Use rights; Assessment report; Market Research; approved Building Plans.
			Development of building plans for BGF, Steelpoort & Ohrigstad	80%	% progress in development of building plans for BGF, Steelpoort and Ohrigstad	100 % progress in development of building plans for BGF, Steelpoort and Ohrigstad: *25% conduct desktop study; *25 % Physical verification of the areas without building plans; *25% Procurement of the service of architect; and * 25% Development of final database for building plans	*25% conduct desktop study; *25 % Physical verification of the areas without building plans	*25% Procurement of the service of architect	* 25% Development of final database for building plans		R500,000	Building plan register of received plans and approved
GE 5	LUMS	To facilitate formal acquisition and requisite use of land	Compliance to National Building Regulations & Standards Act	30days	Turnaround time in the approval/ consideration of Building Plans submitted	30 working days for building below 500 sq. Metre; 60 working days for buildings above 500 sq. Metre turnaround time in the approval/ consideration of Building Plans submitted	30 working days for building below 500 sq. Metre; 60 working days for buildings above 500 sq. Metre.	30 working days for building below 500 sq. Metre; 60 working days for buildings above 500 sq. Metre.	30 working days for building below 500 sq. Metre; 60 working days for buildings above 500 sq. Metre.	30 working days for building below 500 sq. Metre; 60 working days for buildings above 500 sq. Metre.	R0	Building plan register of received plans and approved
			Enforcement of National Building Regulations & Standards Act	40%	% progress in addressing contraventions identified during routine inspections	100% progress in addressing contraventions identified during routine inspections(2000 households); *30% issuing of contravention notice;*20% Follow -up on the implementation of served notice; *30% serving of final notice; * 20% Elevation of the issue to legal team	100% progress in addressing contraventions identified during routine inspections( 500 households); *30% issuing of contravention notice;*20% Follow -up on the implementation of served notice; *30% serving of final notice; * 20% Elevation of the issue to legal team	100% progress in addressing contraventions identified during routine inspections(500 households); *30% issuing of contravention notice;*20% Follow -up on the implementation of served notice; *30% serving of final notice; * 20% Elevation of the issue to legal team	100% progress in addressing contraventions identified during routine inspections(500 households); *30% issuing of contravention notice;*20% Follow -up on the implementation of served notice; *30% serving of final notice; * 20% Elevation of the issue to legal team	100% progress in addressing contraventions identified during routine inspections(500 households); *30% issuing of contravention notice;*20% Follow -up on the implementation of served notice; *30% serving of final notice; * 20% Elevation of the issue to legal team	R0	Inspection report; Contravention Notices served; Cases referred to legal services
GE 5	LUMS	To facilitate formal acquisition and requisite use of land	Processing of Section 96 applications i.t.o. Ordinance 15 of 1986	120 days	Turnaround time in processing section 96 applications.	120 working days (approximately 5 months) turnaround time in processing section 96 applications.	120 working days	120 working days	120 working days	120 working days	-R 10,000	Register; Acknowledgement letter; Statutory compliance checklist; Council Committee submissions; Council Resolution; Official letter to applicant; Approved layout plan; Approved Conditions of Establishment

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			Processing of Section 56 applications i.t.o. Ordinance 15 of 1986	120 days	Turnaround time in processing section 56 applications.	120 working days (approximately 5 months) turnaround time in processing section 56 applications.	120 working days	120 working days	120 working days	120 working days	-R 10,000	Register; Acknowledgement letter; Statutory compliance checklist; Council Committee submissions; Council Resolution; Official letter to applicant; Approved layout plan; Approved Conditions of Establishment
			Processing of Section 92 (1) (a) applications i.t.o. Ordinance 15 of 1986	120 days	Turnaround time in processing Section 92 (1) (a) applications	120 working days (approximately 5 months) turnaround time in processing Section 92 (1) (a) applications	120 working days	120 working days	120 working days	120 working days	-R 2,000	Register; Acknowledgement letter; Statutory compliance checklist; Council Committee submissions; Council Resolution; Official letter to applicant; Approved layout plan; Approved Conditions of Establishment
			Processing of Section 92 (1) (b) applications i.t.o. Ordinance 15 of 1986	120 days	Turnaround time in processing Section 92 (1) (b) applications	120 working days (approximately 5 months) turnaround time in processing Section 92 (1) (b) applications	120 working days	120 working days	120 working days	120 working days	-R 2,000	Register; Acknowledgement letter; Statutory compliance checklist; Council Committee submissions; Council Resolution; Official letter to applicant; Approved layout plan; Approved Conditions of Establishment
GE	LUMS	To facilitate formal acquisition an requisite use of land	Processing of Clause 21 & 22 applications i.t.o. Tubatse LUMS 2006	120 days	Turnaround time in processing Clause 21 & 22 applications	120 working days (approximately 5 months) turnaround time in processing Clause 21 & 22 applications	120 working days	120 working days	120 working days	120 working days	R 50,000	Register; Acknowledgement letter; Statutory compliance checklist; Council Committee submissions; Council Resolution; Official letter to applicant; Approved layout plan; Approved Conditions of Establishment
GE	LUMS	To facilitate formal acquisition an requisite use of land	Planning/ survey of Mashifane park	0%	% progress in formalisation of Mashifane park	60% progress in formalisation of Mashifane park; *20% (Community/ Tribal Resolution; Procurement of service provider) ;*20% (Topocadastral survey; draft layout plan; geo-technical survey; EIA Exemption; logging of Township application); *10% (Township Approval); *10% (Generation of GP; Pegging/boundary alignment)	*20% (Community/ Tribal Resolution; Procurement of service provider)	*20% (Topocadastral survey; draft layout plan; geo-technical survey; EIA Exemption; logging of Township application)	*10% (Township Approval)	*10% (Generation of GP; Pegging/boundary alignment)	R 800,000	Community resolution; EIA Exemption; Draft Layout Plan; T-ship file; General plan
GE	LUMS	To facilitate formal acquisition an requisite use of land	Facilitating transfer of strategic govt land to the Municipality; Steelpoortdrift, Aapiesboomen, Aapiesdoringdraai	0%	% progress in facilitation of transfer of 43.7 hectares of the farm Praktiseer 275 KT for Loncon Housing Development Project	100% progress in transfer of 43.7 hectares of the farm Praktiseer 275 KT for Loncon Housing Development Project	25% Facilitate all outstanding matters as raised with the municipality	25% Development of Terms of deed of donation/transfer agreed upon	25% Signed Deeds of Donation	25% Property registered in the GTM's name	R 0	Copy of Letter to the Department detailing status and progress from time to time
				0%	% progress facilitation of transfer of portion of the farm Praktiseer 275KT for Segorong Relocation Project	100% progress in facilitation of transfer of portion of the farm Praktiseer 275KT for Segorong Relocation Project	25% Facilitate all outstanding matters as raised with the municipality	25% Development of Terms of deed of donation/transfer agreed upon	25% Signed Deeds of Donation	25% Property registered in the GTM's name	R 0	Copy of Letter to the Department detailing status and progress from time to time

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					0% % progress in facilitation of transfer of Remainder and all other portions of the farm Praktiseer 275KT	100% progress in facilitation of transfer of Remainder and all other portions of the farm Praktiseer 275KT	25% Facilitate all outstanding matters as raised with the municipality	25% Development of Terms of deed of donation/transfer agreed upon	25% Signed Deeds of Donation	25% Property registered in the GTM's name	R 0	Copy of Letter to the Department detailing status and progress from time to time
cc of	LUMS	To facilitate formal acquisition and requisite use of land	Facilitating transfer of strategic govt land to the Municipality; Steelpoortdrift, Aapiesboomen, Aapiesdoringdraai		0% % progress in facilitation of transfer of portions (1,8,9,10,11,12,15 & R/E) 1316,28 hectares of the farm Aapiesdoornraai 298KT	100% progress in facilitation of transfer of portions (1,8,9,10,11,12,15 & R/E) 1316,28 hectares of the farm Aapiesdoornraai 298KT	25% Facilitate all outstanding matters as raised with the municipality	25% Development of Terms of deed of donation/transfer agreed upon	25% Signed Deeds of Donation	25% Property registered in the GTM's name	R 0	Copy of Letter to the Department detailing status and progress from time to time
					0% % progress facilitation of transfer of portions (1,4,5,6,9 & R/E) 1324,27 hectares of the farm Steelpoortdrift 298KT	100% progress in facilitation of transfer of portions (1,4,5,6,9 & R/E) 1324,27 hectares of the farm Steelpoortdrift 298KT	25% Facilitate all outstanding matters as raised with the municipality	25% Development of Terms of deed of donation/transfer agreed upon	25% Signed Deeds of Donation	25% Property registered in the GTM's name	R 0	Copy of Letter to the Department detailing status and progress from time to time

**CORPORATE SERVICES**  
**SERVICE DELIVERY AND BUDGET IMPLEMENTATION PLAN 2011/12**

KPA	FOCUS AREA	OBJECTIVES	UNPACKED PROJECTS	BASELINE	KPI	ANNUAL TARGET	Q1	Q2	Q3	Q4	BUDGET	EVIDENCE
IDT	HR(organisational Development)	To ensure effective utilization of the available workforce	Organizational Re-engineering	Organogram approved by Council	% progress in the alignment of organogram, IDP and Budget.	100% progress in the alignment of organogram, IDP and Budget; <b>10%</b> Solicit support from LGH and GSD; <b>10%</b> Stakeholder consultataion; <b>15%</b> - Review of the organogram; <b>25%</b> - Development of Job description; <b>25%</b> - Evaluation of posts; <b>10%</b> - Costing of the structure.		10% Solicit support from LGH and GSD	<b>10%</b> Stakeholder consultataion; <b>15%</b> - Review of the organogram. <b>25%</b> - Development of Job description. <b>25%</b> - Evaluation of posts.	<b>10%</b> - Costing of the structure.	R0	Organogram; IDP & Budget
IDT	HRD	To develop a credible skills planning instilization mechanism	Developing Workplace skills plan	50%	% progress in the implementation of 2011/2012 WSP	100% progress in the implementation WSP for 2011/2012: * 20% Identification of service provider; *50% Enrol identified employees; *20% Submission of monthly training report to management; *10% Submission of Annual training to LGSETA	* 20% Identification of service provider; *5% Submission of monthly training report to management; *20% Enrol identified employees	*5% Submission of monthly training report management; *10% Enrol identified employees	*5% Submission of monthly training report management; *10% Enrol identified employees	*10% Submission of Annual training to LGSETA; *5% Submission of monthly training report management; *10% Enrol identified employees	R800 000	Monthly and Annual training reports
IDT	HRD	To develop a credible skills planning instilization mechanism	Developing Workplace skills plan	50%	% progress in the development of 2012/2013 WSP	100% progress development WSP for 2012/2013: *30% Stakeholder engagement; *30% conduct Skill audit; *20% populate WS plan *20% Submission to LGSETA				100% progress development WSP for 2012/2013: *Stakeholder engagement; *conduct Skill audit; * populate WS plan *Submission to LGSETA	R0	Signed WSP
	HRM	To ensure effective utilization of the available workforce	Administration of of leaves	Manual leave management system	Turn around time in processing leave applications	Two(2) days turn around time in processing leave applications	Two(2) days	Two(2) days	Two(2) days	Two(2) days	R0	Register of processed leaves
			Administration of of leaves	100%	% compliance in leave records safe keeping.	100% compliance in leave records safe keeping: <b>30%</b> - Development of manual; <b>20%</b> Development of duplicate Departmental leave files; <b>20%</b> -Reformatting of leave forms for requisite authorisation; <b>30%</b> - Centralised leave record with registration		<b>20%</b> - Reformatting of leave forms for requisite authorisation	<b>30%</b> - Development of leave manual; <b>20%</b> - Development of duplicate Departmental leave files; <b>30%</b> - Centralised leave record with registry		R0	Leave manuel; Departmental leave file;
			Filling of vacant posts	3 months	Turnaround time in the filling budgetted vacant posts	3 months turnaround time in the filling budgetted vacant posts	3 months	3 months	3 months	3 months	R0	Appointment file

**CORPORATE SERVICES**  
**SERVICE DELIVERY AND BUDGET IMPLEMENTATION PLAN 2011/12**

KPA	FOCUS AREA	OBJECTIVES	UNPACKED PROJECTS	BASELINE	KPI	ANNUAL TARGET	Q1	Q2	Q3	Q4	BUDGET	EVIDENCE
IDT	Labour relation	To ensure effective utilization of the available workforce	Compliance with statutory	100%	% compliance with statutory/ bargaining council regulations.	100% compliance with statutory/ bargaining council regulations: <b>40%</b> - legibility conditions; <b>30%</b> - compulsory elements; <b>30%</b> - Exemption conditions	100% compliance with statutory/ bargaining council regulations: <b>40%</b> - legibility conditions; <b>30%</b> - compulsory elements; <b>30%</b> - Exemption conditions	100% compliance with statutory/ bargaining council regulations: <b>40%</b> - legibility conditions; <b>30%</b> - compulsory elements; <b>30%</b> - Exemption conditions	100% compliance with statutory/ bargaining council regulations: <b>40%</b> - legibility conditions; <b>30%</b> - compulsory elements; <b>30%</b> - Exemption conditions	100% compliance with statutory/ bargaining council regulations: <b>40%</b> - legibility conditions; <b>30%</b> - compulsory elements; <b>30%</b> - Exemption conditions	R0	Implementaion reports on bargaining council resolutions.
IDT	Labour relation	To ensure effective utilization of the available workforce	Compliance with statutory		6 # of leave reconciliation reports generated in congruence with Finance	six(6) monthly recociliation reports generated:January- June 2011			Three(3) monthly reports compiled	Three(3) monthly reports compiled	R0	Reconciliation reports
IDT	Labour relation	To ensure effective utilization of the available workforce	Compliance with statutory	Employee records audit.	% progress in updating employee records / files.	100% progress in updating employee records / files: <b>10%</b> - Revision of file index format; <b>10%</b> - Program prioritisation; <b>20%</b> - task team training; <b>30%</b> - Report on findings compiled for management; <b>30%</b> - Soliciting outstanding information for filling		<b>10%</b> - Revision of file index format	<b>10%</b> - Program prioritisation; <b>20%</b> - task team training; <b>30%</b> - Report on findings compiled for management/	<b>30%</b> - Soliciting outstanding information for filling	R0	Revised Index format ; Copy of prioritisation programme ;Report on findings
IDT	HR(OHS)	To ensure effective utilization of the available workforce	Occupational health and safety programme	100%	% progress in the implementation of Occupational health and safety programmes	100% progress in the implementation of Occupational health and safety programmes : *40% Conduct OHS audit; *40% Site inspection; * 20%Co- ordinate OHS meetings	100% progress in the implementation of Occupational health and safety programmes : *40% Conduct OHS audit; *40% Site inspection; * 20% Co- ordinate OHS meetings	100% progress in the implementation of Occupational health and safety programmes : *40% Conduct OHS audit; *40% Site inspection; * 20%Co- ordinate OHS meetings	100% progress in the implementation of Occupational health and safety programmes : *40% Conduct OHS audit; *40% Site inspection; * 20%Co- ordinate OHS meetings	100% progress in the implementation of Occupational health and safety programmes : *40% Conduct OHS audit; *40% Site inspection; * 20%Co- ordinate OHS meetings	R0	OHS Audit report; site inspection report; Minutes of OHS meetings
IDT	HR(OHS)	To ensure effective utilization of the available workforce	Occupational health and safety programme	0	% compliance with hygiene standards for Office cleanliness	100% compliance with hygiene standards for Office cleanliness: *30% - Clear area delegations for cleaners; *40% - Provision of requisite cleaning amenities; *30% - provision of PPE *40% - Provision of requisite cleaning amenities	*30% - provision of PPE : 30% - Clear area delegations for cleaners; *40% - Provision of requisite cleaning amenities ;	*30% - Clear area delegations for cleaners; *40% - Provision of requisite cleaning amenities ;	*30% - Clear area delegations for cleaners; *40% - Provision of requisite cleaning amenities ;	*40% - Provision of requisite cleaning amenities ;* 30% - Clear area delegations for cleaners/	R200,000	Copy of delegations; Quarterly performance report on compliance

**CORPORATE SERVICES**  
**SERVICE DELIVERY AND BUDGET IMPLEMENTATION PLAN 2011/12**

KPA	FOCUS AREA	OBJECTIVES	UNPACKED PROJECTS	BASELINE	KPI	ANNUAL TARGET	Q1	Q2	Q3	Q4	BUDGET	EVIDENCE
		To ensure effective utilization of the available workforce		Adhoc interventions	# of employee wellness programmes implemented.	Eleven Wellness programmes implemented: <b>5x Physical Wellness</b> ( 1XStaff sporting activity and 4X Medical screening) ; <b>1X Educational Wellness</b> ( Staff Motivational wellness session <b>*5x Employee assistance programme</b> (1X Employee satisfaction survey & 4X referrals)	*Staff sporting activity * Medical screening *referrals	* Medical screening *Staff Motivational wellness session * referrals	*Medical screening * Employee satisfaction survey * referrals	*Medical screening * referrals	R280,500	Employee medical fitness certificates; Survey report; Referral report
IDT	HRM	To ensure effective utilization of the available workforce	Enforcement of employee code of conduct	Equity committee in place	% progress in the development of employment equity plan	100% progress in the development of employment equity plan <b>40%</b> - Development of Policy; <b>20%</b> - Development of the plan; <b>20%</b> - Functionality of the committee; <b>20%</b> - generation of Progress report on the plan's implementation			<b>40%</b> - Development of Policy; <b>20%</b> - Development of the plan	<b>20%</b> - Functionality of the committee; <b>20%</b> - generation of Progress report on the plan's implementation	R0	Employment equity plan and its implementation report
	LEGAL	To ensure effective utilization of the available workforce	Enforcement of employee code of conduct	100%	% Functionality of the LLF	100% Functionality of the LLF: <b>30%</b> - twelve LLF meetings held ; <b>40%</b> - number of resolutions implemented from LLF; <b>30%</b> - Twelve reports generated for Management interventions	100% Functionality of the LLF: <b>30%</b> - 3 LLF meetings held ; <b>40%</b> - number of resolutions implemented from LLF; <b>30%</b> - Ten reports generated for Management interventions	100%Functionality of the LLF: <b>30%</b> - 3 LLF meetings held ; <b>40%</b> - number of resolutions implemented from LLF; <b>30%</b> - Ten reports generated for Management interventions	100% Functionality of the LLF: <b>30%</b> - 3 LLF meetings held ; <b>40%</b> - number of resolutions implemented from LLF; <b>30%</b> - Ten reports generated for Management interventions	100% Functionality of the LLF: <b>30%</b> - 3 LLF meetings held ; <b>40%</b> - number of resolutions implemented from LLF; <b>30%</b> - Ten reports generated for Management interventions	R0	LLF reports/munites and attendance registers.
			Enforcement of employee code of conduct	7 days	Turn around time in facilitating grievance settlements	Seven days turnaround time turn around time in facilitating grievance settlements	7days	7days	7days	7days	R0	Grievance reports.
IDT	HR	To build a disciplined organizational culture	Enforcement of employee code of conduct	100%	% attendance to conciliations	100% attendance to conciliations: * 40% preparation for the conciliation; *40% representation for the conciliation called for;* 20% response to conciliation demands	100% attendance to conciliations: * 40% preparation for the conciliation; *40% representation for the conciliation called for;* 20% response to conciliation demands	100% attendance to conciliations: * 40% preparation for the conciliation; *40% representation for the conciliation called for;* 20% response to conciliation demands	100% attendance to conciliations: * 40% preparation for the conciliation; *40% representation for the conciliation called for;* 20% response to conciliation demands	100% attendance to conciliations: * 40% preparation for the conciliation; *40% representation for the conciliation called for;* 20% response to conciliation demands	R0	Conciliation reports.

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**SERVICE DELIVERY AND BUDGET IMPLEMENTATION PLAN 2011/12**

KPA	FOCUS AREA	OBJECTIVES	UNPACKED PROJECTS	BASELINE	KPI	ANNUAL TARGET	Q1	Q2	Q3	Q4	BUDGET	EVIDENCE
				100%	% attendance to arbitrations	100% attendance to arbitrations: * 40% preparation for the arbitrations; *40% representation for the arbitrationsn called for;* 20% response to arbitrations demands	100% preparations and representation for Arbitrations called for	100% preparations and representation for Arbitrations called for	100% preparations and representation for Arbitrations called for	100% preparations and representation for Arbitrations called for	R0	Arbitration reports.
GRD	LEGAL	To promote enforcement of municipal by-laws	Contract management	100%	% of service level agreement signed	100% of service level agreements signed	100% of service level agreements enter into in the quarter signed	100% of service level agreements enter into in the quarter signed	100% of service level agreements enter into in the quarter signed	100% of service level agreements enter into in the quarter signed	R0	Register of signed SLAs
				100%	% of contracts vetted	100% of contracts vetted	100% of contracts signed in the quarter vetted	100% of contracts signed in the quarter vetted	100% of contracts signed in the quarter vetted	100% of contracts signed in the quarter vetted	R0	Report od vetted Contracts
				100%	% progress in review of waste management contract	100% progress in review of waste management contract		100% progress in review of waste management contract			R0	Reviewed Waste management contract
GRD	<b>Litigation/Case Management</b>	To promote enforcement of municipal by-laws	Case management	state status in number of litigations for 09/10	% resolve of litigations against the institution	100% resolve on current year litigations	100% resolve on current year litigations	100% resolve on current year litigations	100% resolve on current year litigations	100% resolve on current year litigations	R2,2m	Reports and updates on litigation.
				100%	% resolve of litigations served by the institution	100% resolve on current year litigations	100% resolve on current year litigations	100% resolve on current year litigations	100% resolve on current year litigations	100% resolve on current year litigations	R0	Quarterly Reports
				4	# of reports generated on litigations	Four(4) quarterly reports:October, January, April and June		One(1) Quarterly progress report	One(1)Quarterly progress report	One(1)Quarterly progress report	R0	Copy of the report



**CORPORATE SERVICES**  
**SERVICE DELIVERY AND BUDGET IMPLEMENTATION PLAN 2011/12**

KPA	FOCUS AREA	OBJECTIVES	UNPACKED PROJECTS	BASELINE	KPI	ANNUAL TARGET	Q1	Q2	Q3	Q4	BUDGET	EVIDENCE
				100%	% progress in addressing contraventions of National Building regulation and standard Act submitted by ELD to legal	100% progress in addressing contraventions of National Building regulation and standard Act submitted by ELD to legal: * 20% Registering the contravention into the contravention register;* 40% research on the contravention; *20% Taking up the matter for prosecution;* 10% update the department on the progress of the case; *10% Quarterly reports	100% progress in addressing contraventions of National Building regulation and standard Act submitted by ELD to legal: * 20% Registering the contravention into the contravention register;* 40% research on the contravention; *20% Taking up the matter for prosecution;* 10% update the department on the progress of the case; *10% Quarterly reports	100% progress in addressing contraventions of National Building regulation and standard Act submitted by ELD to legal: * 20% Registering the contravention into the contravention register;* 40% research on the contravention; *20% Taking up the matter for prosecution;* 10% update the department on the progress of the case; *10% Quarterly reports	100% progress in addressing contraventions of National Building regulation and standard Act submitted by ELD to legal: * 20% Registering the contravention into the contravention register;* 40% research on the contravention; *20% Taking up the matter for prosecution;* 10% update the department on the progress of the case; *10% Quarterly reports	100% progress in addressing contraventions of National Building regulation and standard Act submitted by ELD to legal: * 20% Registering the contravention into the contravention register;* 40% research on the contravention; *20% Taking up the matter for prosecution;* 10% update the department on the progress of the case; *10% Quarterly reports	R0	Contravention report
IDT	<b>Administration.</b>	To build a disciplined organizational culture	Municipal Records	Municipal records at the old building.	% achievement in migration of municipal records to the new building.	50% achievement in migration of municipal records to the new building: *25% - monitoring migration; *25% signing off the job		25% - monitoring migration ;*25% signing off the job			R110,000	Record management report.
				100%	% completion of filling processes.	100% completion of filling processes: 50% - Processing of the draft file plan for adoption; 20% - Staff workshop on file plan; 10% - Documented plan for implementation; 20% - Sign off by departments			50% - Processing of the draft file plan for adoption; 20% - Staff workshop on file plan; 10% - Documented plan for implementation	20% - Sign off by departments	R0	Record management report.
					4 # of Compliance reports generated for relevant Authorities.	4: Quarterly managements reports	1	1	1	1	R0	*Reports for workshops held *Implementation plan *Approved filling series and filling plan.

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**SERVICE DELIVERY AND BUDGET IMPLEMENTATION PLAN 2011/12**

KPA	FOCUS AREA	OBJECTIVES	UNPACKED PROJECTS	BASELINE	KPI	ANNUAL TARGET	Q1	Q2	Q3	Q4	BUDGET	EVIDENCE
IDT	Administration.	To build a disciplined organizational culture	Security	Security contract.	% compliance with security management plan.	100% compliance with security management plan: 40% - Monthly performance reports ; 20% - Vetting of security personnel; 20% - Limitation reports for intervention; 20% - Compliance to SIRA requirements	100% compliance with security management plan: 40% - Monthly performance reports ; 20% - Vetting of security personnel; 20% - Limitation reports for intervention; 20% - Compliance to SIRA requirements	100% compliance with security management plan: 40% - Monthly performance reports ; 20% - Vetting of security personnel; 20% - Limitation reports for intervention; 20% - Compliance to SIRA requirements	100% compliance with security management plan: 40% - Monthly performance reports ; 20% - Vetting of security personnel; 20% - Limitation reports for intervention; 20% - Compliance to SIRA requirements	100% compliance with security management plan: 40% - Monthly performance reports ; 20% - Vetting of security personnel; 20% - Limitation reports for intervention; 20% - Compliance to SIRA requirements	R8,778,500	Compliance reports.
				Facility Management plan limited to Community Services	% Completion in development of consolidated Facility Management plan	100% Completion in development of consolidated Facility Management plan: 30% - development of Consolidated FMP; 20% - Management submission; 20% - Exco Submissio;30% - Council adoption	30% - development of Consolidated FMP	20% - Management submission; 20% - Exco Submissio	30% - Council adoption	.	R0	Facility management reports.
				100%	% Implementation of the Facility Management plan	100% Implementation of the Facility Management plan: 60% - Allocation of office and parking space ; 20% - Monitoring provision of security for facilities : 20% - Monitoring on cleanliness of facilities		60% - Allocation of office and parking space	20% - Monitoring provision of security for facilities : 20% - Monitoring on cleanliness of facilities	20% - Monitoring provision of security for facilities : 20% - Monitoring on cleanliness of facilities	R0	Facility management plan implementation report
FVB	BUDGET	To improve budget planning management processes across departments	Departmental Budget management	R23 ,366,300	R-value spent on Departmental budget	R23,562,567	R5,890,641	R5,890,641	R5,890,641	R5,890,641	R23,562,567	Expenditure Report
GPP	Performance management	To improve performance monitoring and evaluation	Departmental Meetings	80%	% of Departmental meetings resolutions addressed	100% implementation of Departmental meetings resolutions * 20% register the resolutions; * 40% research the resolutions * 20% implementation of the resolution; * 20% progress report on the resolutions	100% implementation of Departmental meetings resolutions * 20% register the resolutions; * 40% research the resolutions * 20% implementation of the resolution; * 20% progress report on the resolutions	100% implementation of Departmental meetings resolutions * 20% register the resolutions; * 40% research the resolutions * 20% implementation of the resolution; * 20% progress report on the resolutions	100% implementation of Departmental meetings resolutions * 20% register the resolutions; * 40% research the resolutions * 20% implementation of the resolution; * 20% progress report on the resolutions	100% implementation of Departmental meetings resolutions * 20% register the resolutions; * 40% research the resolutions * 20% implementation of the resolution; * 20% progress report on the resolutions	R0	Register of resolutions from Departmental meetings and their implementation report

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**SERVICE DELIVERY AND BUDGET IMPLEMENTATION PLAN 2011/12**

KPA	FOCUS AREA	OBJECTIVES	UNPACKED PROJECTS	BASELINE	KPI	ANNUAL TARGET	Q1	Q2	Q3	Q4	BUDGET	EVIDENCE
GPP	Performance management	To improve performance monitoring and evaluation	Management reviews	100%	% of management reviews resolutions implemented	100% implementation of the management reviews resolutions * 20% register the resolutions; * 40% research the resolutions * 20% implementation of the resolution; * 20% progress report on the resolutions	100% implementation of the management reviews resolutions * 20% register the resolutions; * 40% research the resolutions * 20% implementation of the resolution; * 20% progress report on the resolutions	100% implementation of the management reviews resolutions * 20% register the resolutions; * 40% research the resolutions * 20% implementation of the resolution; * 20% progress report on the resolutions	100% implementation of the management reviews resolutions * 20% register the resolutions; * 40% research the resolutions * 20% implementation of the resolution; * 20% progress report on the resolutions	100% implementation of the management reviews resolutions * 20% register the resolutions; * 40% research the resolutions * 20% implementation of the resolution; * 20% progress report on the resolutions	R0	Register of management review resolution and their implementation
GPP	MEETINGS	To improve performance monitoring and evaluation		80%	% of Portfolio committee meeting resolutions addressed	100% implementation of portfolio committee meetings resolutions * 20% register the resolutions; * 40% research the resolutions * 20% implementation of the resolution; * 20% progress report on the resolutions	100% implementation of portfolio committee meetings resolutions * 20% register the resolutions; * 40% research the resolutions * 20% implementation of the resolution; * 20% progress report on the resolutions	100% implementation of portfolio committee meetings resolutions * 20% register the resolutions; * 40% research the resolutions * 20% implementation of the resolution; * 20% progress report on the resolutions	100% implementation of portfolio committee meetings resolutions * 20% register the resolutions; * 40% research the resolutions * 20% implementation of the resolution; * 20% progress report on the resolutions	100% implementation of portfolio committee meetings resolutions * 20% register the resolutions; * 40% research the resolutions * 20% implementation of the resolution; * 20% progress report on the resolutions	R0	Register of resolutions from Portfolio committee meetings and their implementation report
			Exco - lekgotla	100%	% of ExCo-makgotla resolutions implemented	100% implementation of the ExCo - makgotla resolutions * 20% register the resolutions; * 40% research the resolutions * 20% implementation of the resolution; * 20% progress report on the resolutions	100% implementation of the ExCo - makgotla resolutions * 20% register the resolutions; * 40% research the resolutions * 20% implementation of the resolution; * 20% progress report on the resolutions	100% implementation of the ExCo - makgotla resolutions * 20% register the resolutions; * 40% research the resolutions * 20% implementation of the resolution; * 20% progress report on the resolutions	100% implementation of the ExCo - makgotla resolutions * 20% register the resolutions; * 40% research the resolutions * 20% implementation of the resolution; * 20% progress report on the resolutions	100% implementation of the ExCo - makgotla resolutions * 20% register the resolutions; * 40% research the resolutions * 20% implementation of the resolution; * 20% progress report on the resolutions	R0	Register of ExCo- lekgotla resolution and their implementation

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**SERVICE DELIVERY AND BUDGET IMPLEMENTATION PLAN 2011/12**

KPA	FOCUS AREA	OBJECTIVES	UNPACKED PROJECTS	BASELINE	KPI	ANNUAL TARGET	Q1	Q2	Q3	Q4	BUDGET	EVIDENCE
			Implementation of council resolutions	100%	% of council resolutions implemented	100% of council resolutions implemented: * 20% register the resolutions; * 40% research the resolutions * 20% implementation of the resolution; * 20% progress report on the resolutions	100% of council resolutions implemented: * 20% register the resolutions; * 40% research the resolutions * 20% implementation of the resolution; * 20% progress report on the resolutions	100% of council resolutions implemented: * 20% register the resolutions; * 40% research the resolutions * 20% implementation of the resolution; * 20% progress report on the resolutions	100% of council resolutions implemented: * 20% register the resolutions; * 40% research the resolutions * 20% implementation of the resolution; * 20% progress report on the resolutions	100% of council resolutions implemented: * 20% register the resolutions; * 40% research the resolutions * 20% implementation of the resolution; * 20% progress report on the resolutions	R 0	Reports submitted to council
GPP	AUDIT	To improve performance monitoring and evaluation	Implementation of the audit action plan		2 Turnaround time in responding to internal Audit Queries	2 days turnaround time in responding to internal Audit Queries	2 days	2 days	2 days	2 days	R0	Register of internal queries and their implementation report
					2 Turnaround time in responding to External Audit Queries	2 days turnaround time in responding to External Audit Queries	2 days	2 days	2 days	2 days	R0	Register of External queries and their implementation report
					% progress in addressing 2009/10 AG findings	100% progress in addressing AG findings	100% progress in addressing AG findings			100% progress in addressing AG findings	R0	AG finding register and implementation report

## Community Services

### SERVICE DELIVERY AND BUDGET IMPLEMENTATION PLAN 2011/12

KPA	FOCUS AREA	OBJECTIVES	UNPACKED PROJECTS	BASELINE	KPI	ANNUAL TARGET	Q1	Q2	Q3	Q4	BUDGET	EVIDENCE
BSD	Traffic	To improve development and maintenance of municipal infrastructure	Extension of Praktiseer Testing Station		0 % Progress in the extension of Praktiseer Testing Station	100% Progress in the extension of Praktiseer Testing Station:* 30% Clearing & Debushing;* 30% Fencing; 20% Paving;* 20% Marking of the testing ground	Clearing & Debushing 30%	Fencing 30%	Paving 20%	Marking of the testing ground 20%	R0	Submission and photos
BSD	Traffic	To improve accessibility and mobility of transport	Road Safety Campaign		4 # of Road safety campaigns held	Two (2) Road safety campaigns held: *One (1)Pedestrian road safety campaign *One (1)Arrive Alive Campaign *		1 Pedestrian road safety campaign		*One (1)Arrive Alive	R0	Submission and Photos
BSD	Traffic	To improve accessibility and mobility of transport	Joint Operations		10 # of joint operations conducted	Ten(10) joint Operations conducted	Three (3) joint operations	Two(2)joint operations	Three(3) joint operations	Two(2) joint operations	R0	Submission and Photos
BSD	Traffic	To improve development and maintenance of municipal infrastructure	Establishment of Vehicle pound		5% % progress in sourcing funding for the establishment of Vehicle pound	100% progress in the sourcing funding for the establishment of Vehicle pound. 50 % Business Sector 25 % MIG 25% submission to IDP.	25 % Business Sector 2 Request letters and Presentation to any 2 business sectors	25 % Business Sector 2 Request letters and Presentation to any 2 business sectors	25% MIG Application to MIG	25 % Submission of project to IDP.	R0	Report on the establishment of the Vehicle pound
BSD	Traffic	To improve development and maintenance of municipal infrastructure	Establishment of Animal pound		5% % progress sourcing funding for the establishment of Animal pound	100% progress in the sourcing funding for the establishment. 50 % Business Sector 25 % MIG 25% submission to IDP.	25 % Business Sector 2 Request letters and Presentation to any 2 business sectors	25 % Business Sector 2 Request letters and Presentation to any 2 business sectors	25% MIG Application to MIG	25 % Submission of project to IDP.	R0	Report on the establishment of the Vehicle pound
BSD	Traffic	To improve development and maintenance of municipal infrastructure	Upgrading of Steelpoort RWC		5% % progress sourcing funding for the Upgrading of Steelpoort RWC	100%. In the source for funding for the upgrading of Steelpoort RWC: 50 % Business Sector 25 % MIG 25% submission to IDP.	25 % Business Sector 2 Request letters and Presentation to any 2 business sectors	25 % Business Sector 2 Request letters and Presentation to any 2 business sectors	25% MIG Application to MIG	25 % Submission of project to IDP.	R0	Report on the establishment of the Vehicle pound
FVBM	Traffic	To improve revenue collection	Traffic fines	R500 000	R-Value collected from traffic fines	R820 000	R205 000	R205 000	R205 000	R205 000	R820 000	F& C Consolidated financial report.
FVBM	Traffic	To ensure council is portrayed in ways that restores trust in local government	Registration and Licensing	R2 000 000	R-Value collected from Reg& Licenses.	R2 000 000	R500 000	R500 000	R500 000	R500 000	R2 000 000	F& C Consolidated financial report.
GPP	Traffic	To ensure council is portrayed in ways that restores trust in local government	Licenses processing	6 week	Turnaround time for processing drivers licenses.	3 weeks turnaround time for processing drivers licenses.	3 weeks	3 weeks	3 weeks	3 weeks	R0	Delivery notes

## Community Services

### SERVICE DELIVERY AND BUDGET IMPLEMENTATION PLAN 2011/12

KPA	FOCUS AREA	OBJECTIVES	UNPACKED PROJECTS	BASELINE	KPI	ANNUAL TARGET	Q1	Q2	Q3	Q4	BUDGET	EVIDENCE
CP	Disaster Management	To ensure council is portrayed in ways that restores trust in local government	Disaster Management Plan	10%	% progress in the implementation of disaster management plan	100% * 20% Rural Safety meeting *10% Disaster mangement advisory meetings; *20%Tubatse Fire Prevention Association meeting; * 10% Community Safety Forum meeting; *5% Fire Awareness, Flood lines settlement.	*5% Rural Safety meeting *10%Tubatse Fire Prevention Association meeting. * 10% Community Safety Forum meeting. *5% Fire Awareness, Flood lines settlement.	*5% Rural Safety meeting * 5% Disaster mangement advisory meetings *10%Disaster Awareness Campaing. *5% Fire Awareness, Flood lines settlement.	*5% Rural Safety meeting *5% Fire Awareness, Flood lines settlement.	*5% Rural Safety meeting * 5% Disaster mangement advisory meetings *10%Disaster Awareness Campaing.*10% Tubatse Fire Prevention Association meeting *5% Fire Awareness, Flood lines settlement.	R30,000	Disaster management implementation report
CP	Disaster Management	To ensure council is portrayed in ways that restores trust in local government	Disaster response	100%	% of Reported disasters responded to within 12 hours.	90% of disaster incidences attended to within 12 hours.	90% of disaster incidences attended to within 12 hours.	90% of disaster incidences attended to within 12 hours.	90% of disaster incidences attended to within 12 hours.	90% of disaster incidences attended to within 12 hours.	R0	Disaster report
CP	Disaster Management	To ensure council is portrayed in ways that restores trust in local government	Provision of Disaster relief material	50%	% of Households hit by disaster that were provided with relief materials	100% of households hit by disaster that are provided with relief materials	100% of households hit by disaster that are provided with relief materials	100% of households hit by disaster that are provided with relief materials	100% of households hit by disaster that are provided with relief materials	100% of households hit by disaster that are provided with relief materials	R0	Disaster report
CP	Disaster Management	Enable institutional environment for functional forum	Develop pauper policy	0%	% progress in the development of pauper policy	100% progress in the development of pauper policy: *40% Development of the draft policy;*30% stakeholder engagements( Management,portfolio, Exco & council);*30% workshop the policy to stakeholders	*40% Development of the draft policy	*30% stakeholder engagements( Management,portfolio, Exco & council)	*30% workshop the policy to stakeholders		R0	Report
BSD	Social Development	To improve development and maintenance of municipal infrastructure	Establishment of rural libraries	5%	% Progress in facilitation for the establishment of Mapodile Library	100% Progress in facilitation for the establishment of Mapodile Library;* 20% Soliciting of external funder ;*20% land availability ; *20% structural development;*20% functionality ; *20% maintenance	* 20% for soliciting funder; 20% land availability	20% Structural development	20% Functionality	20% Maintenance	External funding	Engagement of the funder. Progress report. Picture of the building. Functionality & maintenance reports.
BSD	Social Development	To improve development and maintenance of municipal infrastructure	Refurbishment of Burgersfort Library	50%	% progress in the refurbishment of Burgersfort Library	100% progress in the refurbishment of Burgersfort Library: *25% Demolish one side of the partition ; *25% completion of constuction *25% Painting of the Whole Library & *25% rearrangement of the library.	100% progress in the refurbishment of Burgersfort Library: *25% Demolish one side of the partition ; *25% completion of constuction *25% Painting of the Whole Library & *25% rearrangement of the library.				R0	Construction report.

## Community Services

### SERVICE DELIVERY AND BUDGET IMPLEMENTATION PLAN 2011/12

KPA	FOCUS AREA	OBJECTIVES	UNPACKED PROJECTS	BASELINE	KPI	ANNUAL TARGET	Q1	Q2	Q3	Q4	BUDGET	EVIDENCE
BSD	Social Development	To improve development and maintenance of municipal infrastructure	Establishment of Health promotion Centre	20%	% functionality of Health Promotion Centre	100% functionality of Health Promotion Centre: * 20 % Availability of office space *30% Availability of Resident NPO *30% Availability of flyers, condoms and testing materials *20% Availability of consultation statistics and reports	20% Availability of usable office space	30% Availability of Resident NPO	30% Availability of information flyers, condoms and testing materials.	20% Availability of consultation statistics and reports	R0	Submission , photos and statistical reports
BSD	Social Development	To improve development and maintenance of municipal infrastructure	Establishment of Sports complex	0	% progress in the facilitation of the establishment of GTM stadium	50% progress in the facilitation of the establishment of GTM stadium : *25% Land Acquisition, *25% request for funding	10%*5% Land Acquisition,*5% request for funding	20%*10% Land Acquisition,*10% request for funding	20%*10% Land Acquisition,*10% request for funding		R0	Facilitation plan and its report
BSD	Social Development	To improve development and maintenance of municipal infrastructure	Establishment of Sports complex	1	% progress in the facilitation of the establishment of maandagshoek Sports complex	100% in the facilitation of the establishment of maandagshoek Sports complex: 50 % Business Sector 25 % MIG 25% submission to IDP.	25 % Business Sector 2 Request letters and Presentation to any 2 business sectors	25 % Business Sector 2 Request letters and Presentation to any 2 business sectors	25% MIG Application to MIG	*1x Maandashoek	External funding	Photo of the sport complex
GPR	Social Development	Enable institutional environment for functional forum	Management of Community facilities	80%	% Progress in management of Community Facilities	100% Progress in management of Community Facilities: 50% Management of Community Halls. 50% Management of TSC's	100% Progress in management of Community Facilities: 50% Management of Community Halls. 50% Management of TSC's	100% Progress in management of Community Facilities: 50% Management of Community Halls. 50% Management of TSC's	100% Progress in management of Community Facilities: 50% Management of Community Halls. 50% Management of TSC's	100% Progress in management of Community Facilities: 50% Management of Community Halls. 50% Management of TSC's	R0	Community Facilities Maintenance plan and a report
BSD	Social Development	To improve development and maintenance of municipal infrastructure	Establishment of Mapodile TSC	50%	% progress in the establishment of Mapodile Thusong Service centre.	100% progress in the establishment of Mapodile Thusong Service centre: *20% Handing over & Official Opening,80% Maintenance & Management of the TSC	20% Handing over & Official Opening,20% Maintenance & Management of the TSC	20% Maintenance & Management of the TSC	20% Maintenance & Management of the TSC	20% Maintenance & Management of the TSC	R0	Photos and progress report
GPR	Social Development	To ensure council is portrayed in ways that restores trust in local government	Implementation of HIV/AIDS Strategy	50%	% of progress in implementing HIV/AIDS strategy.	100% progress in implementing HIV/AIDS strategy:*40% 6x LAC meetings,* 30% health centre established,*20%mainstreaming activities,*10% 4x Events.	10% LAC meetings,*10% health centre*5% mainstreaming.	10% LAC meetings,*5% health centre*5% mainstreaming,*4%events.	10% LAC meetings,*5% health centre*5% mainstreaming,*2%events.	10% LAC meetings,*10% health centre*5% mainstreaming,*2%events.	R0	HIV/AIDS Strategy,its implementation plan and report
GPR	Social Development	To ensure council is portrayed in ways that restores trust in local government	LAC meetings	100%	% of Local Aids Council meetings resolutions attended to.	100% of Local Aids Council solutions meetings implemented * 20% recording the resolution in the register; *60% actual implementation of the resolutions; *20% updating the register with progress	100% of Local Aids Council solutions meetings implemented * 20% recording the resolution in the register; *60% actual implementation of the resolutions; *20% updating the register with progress	100% of Local Aids Council solutions meetings implemented * 20% recording the resolution in the register; *60% actual implementation of the resolutions; *20% updating the register with progress	100% of Local Aids Council solutions meetings implemented * 20% recording the resolution in the register; *60% actual implementation of the resolutions; *20% updating the register with progress	100% of Local Aids Council solutions meetings implemented * 20% recording the resolution in the register; *60% actual implementation of the resolutions; *20% updating the register with progress	R0	Register of Local AIDS council meetings resolutions and it implementation

## Community Services

### SERVICE DELIVERY AND BUDGET IMPLEMENTATION PLAN 2011/12

KPA	FOCUS AREA	OBJECTIVES	UNPACKED PROJECTS	BASELINE	KPI	ANNUAL TARGET	Q1	Q2	Q3	Q4	BUDGET	EVIDENCE
GPA	Social Development	To ensure council is portrayed in ways that restores trust in local government	Sport Events		7 # sporting events held	09x sports events held: *1xO.R. Tambo games*1xMayoral cup;*1xFun walk;*1xChess tournament; games;*1xCricket Festival;* 4xfriendly games,	*Friendly Game. *Cricket Festival and *Mayor 's Marathon.	*Friendly Game; *Chess tournament;	*Friendly game, *O.R.Tambo games.	*Friendly Game , * Mayoral Cup.	R0	Submissions and photos
GPA	Social Development	To ensure council is portrayed in ways that restores trust in local government	Advisory council meetings	100%	% of Sports, Arts & Culture Council meetings resolutions attended to	100% of Sports, Arts & Culture Council meetings resolutions implemented: * 20% recording the resolution in the register; *60% actual implementation of the resolutions; *20% updating the register with progress	100% of Sports, Arts & Culture Council meetings resolutions implemented: * 20% recording the resolution in the register; *60% actual implementation of the resolutions; *20% updating the register with progress	100% of Sports, Arts & Culture Council meetings resolutions implemented: * 20% recording the resolution in the register; *60% actual implementation of the resolutions; *20% updating the register with progress	100% of Sports, Arts & Culture Council meetings resolutions implemented: * 20% recording the resolution in the register; *60% actual implementation of the resolutions; *20% updating the register with progress	100% of Sports, Arts & Culture Council meetings resolutions implemented: * 20% recording the resolution in the register; *60% actual implementation of the resolutions; *20% updating the register with progress	R0	Register of resolutions taken in Sports, Arts & Culture Council meetings and implementation report
GPP	Social Development	To ensure council is portrayed in ways that restores trust in local government	Cultural activities		3 # of Cultural activities conducted	1x Beauty Pageant 1x Cultural Show & Art & Culture Indaba	1x Beauty Pageant 1x Cultural Show		Art & Cultural Indaba		R0	Minutes and Photos
FVBM	Social Development	To improve revenue collection	Revenue collection	R1000	R-Value collected from library affiliations & fines	R5 000	R1250	R1250	R1250	R1250	R5 000	Fine & Colicection Consolidated financial report.
GPP	Social Development	To ensure council is portrayed in ways that restores trust in local government	Library awareness programmes		0 # Number of books purchased and acquired.	700 new books		300 new books		300 new books	R17,600	List of purchased books
GPP/GPP	Social Development	To ensure council is portrayed in ways that restores trust in local government	Library awareness programmes		4 # of Library programmes conducted	2 Library programmes conducted: Literacy week & Worldbook day	Literacy week			World book Day	R0	Photos, Library programme and its implementation report
GPP/GPP	Environment	Enable institutional environment for functional forum	Arbor Day Celebration		1 # of Arbor Day Celebration		1 (one)event				R0	Photos taken during the event and report
BSD	Environment	To improve development and maintenance of municipal infrastructure	Tree planting	500	# of trees planted	700	200	300	200		R0	Photos taken during the event and report



## Community Services

### SERVICE DELIVERY AND BUDGET IMPLEMENTATION PLAN 2011/12

KPA	FOCUS AREA	OBJECTIVES	UNPACKED PROJECTS	BASELINE	KPI	ANNUAL TARGET	Q1	Q2	Q3	Q4	BUDGET	EVIDENCE
BSC	Environment	To improve development and maintenance of municipal infrastructure	Maintenance of open spaces	40%	% progress in the debushing and maintenance of open spaces.	100% progress in the debushing and maintenance of open spaces:" 20% Cutting of the trees & grass on the side of the main road; 20%*R37 Engine garage to Aloe Ridge; 20%*R36 from robot to St Tomas *20% R554 from caltex to B/T junction; *20%R555 from St/Ly to Tubatse Ferro *20% 2 townships(praktiseer and Mapodile)	100% progress in the debushing and maintenance of open spaces:" 20% Cutting of the trees & grass on the side of the main road; 20%*R37 Engine garage to Aloe Ridge; 20%*R36 from robot to St Tomas *20% R554 from caltex to B/T junction; *20%R555 from St/Ly to Tubatse Ferro *20% 2 townships(praktiseer and Mapodile)	100% progress in the debushing and maintenance of open spaces:" 20% Cutting of the trees & grass on the side of the main road; 20%*R37 Engine garage to Aloe Ridge; 20%*R36 from robot to St Tomas *20% R554 from caltex to B/T junction; *20%R555 from St/Ly to Tubatse Ferro *20% 2 townships(praktiseer and Mapodile)	100% progress in the debushing and maintenance of open spaces:" 20% Cutting of the trees & grass on the side of the main road; 20%*R37 Engine garage to Aloe Ridge; 20%*R36 from robot to St Tomas *20% R554 from caltex to B/T junction; *20%R555 from St/Ly to Tubatse Ferro *20% 2 townships(praktiseer and Mapodile)	100% progress in the debushing and maintenance of open spaces:" 20% Cutting of the trees & grass on the side of the main road; 20%*R37 Engine garage to Aloe Ridge; 20%*R36 from robot to St Tomas *20% R554 from caltex to B/T junction; *20%R555 from St/Ly to Tubatse Ferro *20% 2 townships(praktiseer and Mapodile)	R0	Photos of debushed area before and after debushed
BSC	Environment	To improve development and maintenance of municipal infrastructure	Maintenance of cemeteries	40%	% progress in the maintenance of cemeteries.	100% progress in the maintenance of cemeteries: 60% Clearing grasses and bushes in the grave yard at Praktiseer 20% Clearing grasses and bushes in the grave yard at Ohrigstad 10% Clearing grasses and bushes in the grave yard at Mapodile 10% Clearing grasses and bushes in the grave yard at Penge	100% progress in the maintenance of cemeteries: 60% Clearing grasses and bushes in the grave yard at Praktiseer 20% Clearing grasses and bushes in the grave yard at Ohrigstad 10% Clearing grasses and bushes in the grave yard at Mapodile 10% Clearing grasses and bushes in the grave yard at Penge	100% progress in the maintenance of cemeteries: 60% Clearing grasses and bushes in the grave yard at Praktiseer 20% Clearing grasses and bushes in the grave yard at Ohrigstad 10% Clearing grasses and bushes in the grave yard at Mapodile 10% Clearing grasses and bushes in the grave yard at Penge	100% progress in the maintenance of cemeteries: 60% Clearing grasses and bushes in the grave yard at Praktiseer 20% Clearing grasses and bushes in the grave yard at Ohrigstad 10% Clearing grasses and bushes in the grave yard at Mapodile 10% Clearing grasses and bushes in the grave yard at Penge	100% progress in the maintenance of cemeteries: 60% Clearing grasses and bushes in the grave yard at Praktiseer 20% Clearing grasses and bushes in the grave yard at Ohrigstad 10% Clearing grasses and bushes in the grave yard at Mapodile 10% Clearing grasses and bushes in the grave yard at Penge	R0	Cemetery maintenance plan and its report
BSC	Environment	To improve development and maintenance of municipal infrastructure	Maintenance of parks	40%	% progress in the maintenance of parks.	100% progress in the maintenance of parks: 20% Cutting of lawn. 20% Removal of weeds. 20% Irrigation. 20% Application of fertilizers. 20% Pruning of flowers.	100% progress in the maintenance of parks: 20% Cutting of lawn. 20% Removal of weeds. 20% Irrigation. 20% Application of fertilizers. 20% Pruning of flowers.	100% progress in the maintenance of parks: 20% Cutting of lawn. 20% Removal of weeds. 20% Irrigation. 20% Application of fertilizers. 20% Pruning of flowers.	100% progress in the maintenance of parks: 20% Cutting of lawn. 20% Removal of weeds. 20% Irrigation. 20% Application of fertilizers. 20% Pruning of flowers.	100% progress in the maintenance of parks: 20% Cutting of lawn. 20% Removal of weeds. 20% Irrigation. 20% Application of fertilizers. 20% Pruning of flowers.	R0	Parks maintenance plan and its report
BSC	Environment	To improve development and maintenance of municipal infrastructure	Cemetery Management System	40%	% compliance to the developed Cemetery Management System	100% compliance to the developed Cemetery Management System: 40% Preparation of grave pits. 40% Allocation & numbering of graves. 20% Alignment of graves.	100% compliance to the developed Cemetery Management System: 40% Preparation of grave pits. 40% Allocation & numbering of graves. 20% Alignment of graves.	100% compliance to the developed Cemetery Management System: 40% Preparation of grave pits. 40% Allocation & numbering of graves. 20% Alignment of graves.	100% compliance to the developed Cemetery Management System: 40% Preparation of grave pits. 40% Allocation & numbering of graves. 20% Alignment of graves.	100% compliance to the developed Cemetery Management System: 40% Preparation of grave pits. 40% Allocation & numbering of graves. 20% Alignment of graves.	R33.000	Report on the implementation of cemetery management system
BSC	Social Development	To improve development and maintenance of municipal infrastructure	Community facilities	10%	% Progress in maintenance of Community Facilities	100% Progress in maintenance of Community Facilities: 50% Maintenance of Community Halls. 50% Maintenance of TSC's	100% Progress in maintenance of Community Facilities: 50% Maintenance of Community Halls. 50% Maintenance of TSC's	100% Progress in maintenance of Community Facilities: 50% Maintenance of Community Halls. 50% Maintenance of TSC's	100% Progress in maintenance of Community Facilities: 50% Maintenance of Community Halls. 50% Maintenance of TSC's	100% Progress in maintenance of Community Facilities: 50% Maintenance of Community Halls. 50% Maintenance of TSC's	R0	Community Facilities Maintenance plan and a report

## Community Services

## SERVICE DELIVERY AND BUDGET IMPLEMENTATION PLAN 2011/12

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## Community Services

### SERVICE DELIVERY AND BUDGET IMPLEMENTATION PLAN 2011/12

KPA	FOCUS AREA	OBJECTIVES	UNPACKED PROJECTS	BASELINE	KPI	ANNUAL TARGET	Q1	Q2	Q3	Q4	BUDGET	EVIDENCE
GP	IGR	To improve performance monitoring and evaluation	Internal Audit		2 Turnaround time in responding to Internal Audit Queries	2 days turnaround time in responding to internal Audit Queries	2 days	2 days	2 days	2 days	R0	Register of internal queries and their implemetation report
GP	IGR	To improve performance monitoring and evaluation	External Audit		2 Turnaround time in responding to External Audit Queries	2 days turnaround time in responding to External Audit Queries	2 days	2 days	2 days	2 days	R0	Register of External queries and their implemetation report
GP	IGR	To improve performance monitoring and evaluation	Implementatio n of the audit action plan	100%	% progress in addressing 2009/10 AG findings	100% progress in addressing AG findings	100% progress in addressing AG findings			100% progress in addressing AG findings	R0	AG finding register and implementation report
MD		To improve budget planning management processes across departments	Departmental Budget management	Com Services: R2,312,074 Traffic : R9,631,967 Cemeteries : R2,258,315 Social Services: R2,245,148	R-value spent on Departmental budget	Com Services: R2,235,212 Traffic : R10,577,559 Cemeteries : R2,817,925 Social Services: R2,654,630	Com Services: R558,803 Traffic : R2,644,389 Cemeteries : R704,481 Social Services: R663,657	Com Services: R558,803 Traffic : R2,644,389 Cemeteries : R704,481 Social Services: R663,657	Com Services: R558,803 Traffic : R2,644,389 Cemeteries : R704,481 Social Services: R663,657	Com Services: R558,803 Traffic : R2,644,389 Cemeteries : R704,481 Social Services: R663,657	Com Services: R2,235,212 Traffic : R10,577,559 Cemeteries : R2,817,925 Social Services: R2,654,630	Expenditure report

Executive Support

SERVICE DELIVERY AND BUDGET IMPLEMENTATION PLAN 2011/12

KPA	FOCUS AREA	OBJECTIVES	UNPACKED PROJECTS	BASELINE	KPI	ANNUAL TARGET	Q1	Q2	Q3	Q4	Budget	EVIDENCE
Cap	Public Participation	To ensure council is portrayed in ways that restores trust in local government	Exco outreach	50%	% progress in addressing Exco - outreach issues	100 % progress in addressing Exco - outreach issues : *20% Establish and update Exco- outreach issue register; *20% research the issue; * 20% Forward issues to relevant department for attention * 20% Update management of the progress of the issues monthly * 20% report back to the community	100 % progress in addressing Exco - outreach issues : *20% Establish and update Exco- outreach issue register; *20% research the issue; * 20% Forward issues to relevant department for attention * 20% Update management of the progress of the issues monthly * 20% report back to the community	100 % progress in addressing Exco - outreach issues : *20% Establish and update Exco- outreach issue register; *20% research the issue; * 20% Forward issues to relevant department for attention * 20% Update management of the progress of the issues monthly * 20% report back to the community	100 % progress in addressing Exco - outreach issues : *20% Establish and update Exco- outreach issue register; *20% research the issue; * 20% Forward issues to relevant department for attention * 20% Update management of the progress of the issues monthly * 20% report back to the community	100 % progress in addressing Exco - outreach issues : *20% Establish and update Exco- outreach issue register; *20% research the issue; * 20% Forward issues to relevant department for attention * 20% Update management of the progress of the issues monthly * 20% report back to the community	R150,000	Register of issues raised and its implementation report
			SOLMA		1 # SOLMA conducted	One SOLMA per annual				SOLMA	R700,000	Mayor speech
			IDP/PMS/Budget forum	100%	% of IDP/PMS/Budget forums facilitation challenges addressed	100% of IDP/PMS/Budget forums facilitation challenges addressed: *20% register the challenges; *40% development of action plan to address the challenge; * 40% updating the management monthly of progress		100% of IDP/PMS/Budget forums facilitation challenges addressed: *20% register the challenges; *40% development of mechanism to address the challenge; * 40% updating the management monthly of progress	100% of IDP/PMS/Budget forums facilitation challenges addressed: *20% register the challenges; *40% development of mechanism to address the challenge; * 40% updating the management monthly of progress		R50,000	Register of challenges and its implementation report
Cap	Public Participation	To ensure council is portrayed in ways that restores trust in local government	Establishment of project steering committees		8 # of project steering committees established	19 project steering committees Established				19 project steering committees es	R0	Register of capital projects and report on the establishment of steering committees
			Mayors special programme	80%	% functionality of the Mayor's special programmes(Children, Youth, Gender, Disability,Elderly,Geographic names,HIV/AIDS,Moral regeneration)	100% functionality of the Mayor's special programmes: *50% able to meet as per their programme;*50% able to produce monthly and quarterly reports	100% functionality of the Mayor's special programmes: *50% able to meet as per their programme;*50% able to produce monthly and quarterly reports	100% functionality of the Mayor's special programmes: *50% able to meet as per their programme;*50% able to produce monthly and quarterly reports	100% functionality of the Mayor's special programmes: *50% able to meet as per their programme;*50% able to produce monthly and quarterly reports	100% functionality of the Mayor's special programmes: *50% able to meet as per their programme;*50% able to produce monthly and quarterly reports	R1,500,000	Register of the special programmes; their programmes and their report
			Bursary allocation to needy learners	100%	% progress on allocation of bursary to the learners	100% progress on allocation of bursary to the learners: 30% Career exhibitions and bursary advert; 40% data capturing and verification of applicants;30% Awarding of bursary to successful applicant	30% Career exhibitions and bursary advert	40% data capturing and verification of applicants	30% Awarding of bursary to successful applicant		R330,000	Bursary Reports

Executive Support

SERVICE DELIVERY AND BUDGET IMPLEMENTATION PLAN 2011/12

KPA	FOCUS AREA	OBJECTIVES	UNPACKED PROJECTS	BASELINE	KPI	ANNUAL TARGET	Q1	Q2	Q3	Q4	Budget	EVIDENCE
G.P.A.	Communication	To ensure council is portrayed in ways that restores trust in local government	Local communicators' meetings		# of local communicators' meetings held	4 : Quarterly meetings	1 Meeting	1 Meeting	1 Meeting	1 Meeting	R 0	Minutes & Reports
			Talk shows		# of Talk shows held	4: Quarterly engagements	1	1	1	1	R 0	Minutes
			Issue-based imbizos		# of issue based engagement coordinated(Talkshows)	As and when they arise	as and when they arise	as and when they arise	as and when they arise	as and when they arise	R50,000	Minutes
			media release		# of media statements released	4: Quarterly media releases	1	1	1	1	R 50,000	Copies of media statements
G.P.A.				3 days	Turnaround time in response to media queries	3 days turnaround time in response to media queries	3 days(As and when queries arise)	3days(As and when queries arise)	3 days (As and when queries arise)	3 days( As and when queries arise)	R 0	Copies of questionnaires and responses generated.(Signed off by MM)
	Communication	To ensure council is portrayed in ways that restores trust in local government	Newsletters	50%	% progress in production of newsletters	100% progress in production of newsletters : 10% - identification of topics; 10% - information compilation; 20% - Research of topics; 20% - Layout & design; 10% - Preliminary sign off;10% - Final sign off ; 20% - Distribution	60% progress in production of newsletters (1) : 10% - identification of topics; 10% - information compilation; 20% - Research of topics; 20% - Layout & design;	40% progress in production of newsletters(1) : 10% - Preliminary sign off;10% - Final sign off ; 20% - Distribution	60% progress in production of newsletters(2) : 10% - identification of topics; 10% - information compilation; 20% - Research of topics; 20% - Layout & design	40% progress in production of newsletters : 10% - Preliminary sign off;10% - Final sign off ; 20% - Distribution	R250,000	Research information and copies of newsletters
			Updated website	100%	% Progress in loading of website	100% Progress in loading of website: *25% Developing a register for documents to be loaded on website; *25% collation of documents ; 25% submission of the documents to IT for loading ;25% update the register of documents on website	100% Progress in loading of website: *25% Developing a register for documents to be loaded on website; *25% collation of documents ; 25% submission of the documents to IT for loading ;25% update the register of documents on website	100% Progress in loading of website: *25% Developing a register for documents to be loaded on website; *25% collation of documents ; 25% submission of the documents to IT for loading ;25% update the register of documents on website	100% Progress in loading of website: *25% Developing a register for documents to be loaded on website; *25% collation of documents ; 25% submission of the documents to IT for loading ;25% update the register of documents on website	100% Progress in loading of website: *25% Developing a register for documents to be loaded on website; *25% collation of documents ; 25% submission of the documents to IT for loading ;25% update the register of documents on website	R 0	Register of documents looted in website showing date
G.P.A.	AUDIT	To improve performance monitoring and evaluation	Internal Audit		2 Turnaround time in responding to internal Audit Queries	2 days turnaround time in responding to internal Audit Queries	2 days	2 days	2 days	2 days	R0	Register of internal queries and their implementation report
			External Audit		2 Turnaround time in responding to External Audit Queries	2 days turnaround time in responding to External Audit Queries	2 days	2 days	2 days	2 days	R0	Register of External queries and their implementation report
					% progress in addressing 2009/10 AG findings	100% progress in addressing AG findings	100% progress in addressing AG findings			100% progress in addressing AG findings	R0	AG finding register and implementation report

Executive Support

SERVICE DELIVERY AND BUDGET IMPLEMENTATION PLAN 2011/12

KPA	FOCUS AREA	OBJECTIVES	UNPACKED PROJECTS	BASELINE	KPI	ANNUAL TARGET	Q1	Q2	Q3	Q4	Budget	EVIDENCE
				0%	% functionality of MPAC	100% % functionality of MPAC - 80% - Quarterly performance reviewal; 20% - Annual Oversight report	20% - Quarterly performance reviewa	20% - Quarterly performance reviewa	20% - Quarterly performance reviewal; 20% - Annual Oversight repor	20% - Quarterly performance reviewa	R0	minutes and reports submitted to council
g.c.a.	MEETINGS	To improve performance monitoring and evaluation	Departmental meetings	80%	% of Departmental meetings resolutions addressed	100% implementation of Departmental meetings resolutions * 20% register the resolutions; * 40% research the resolutions * 20% implementation of the resolution; * 20% progress report on the resolutions	100% implementation of Departmental meetings resolutions * 20% register the resolutions; * 40% research the resolutions * 20% implementation of the resolution; * 20% progress report on the resolutions	100% implementation of Departmental meetings resolutions * 20% register the resolutions; * 40% research the resolutions * 20% implementation of the resolution; * 20% progress report on the resolutions	100% implementation of Departmental meetings resolutions * 20% register the resolutions; * 40% research the resolutions; * 20% implementation of the resolution; * 20% progress report on the resolutions	100% implementation of Departmental meetings resolutions * 20% register the resolutions; * 40% research the resolutions * 20% implementation of the resolution; * 20% progress report on the resolutions	R0	Register of resolutions from Departmental meetings and their implementation report
g.c.c.	Performance management	To improve performance monitoring and evaluation	Management reviews	100%	% of management reviews resolutions implemented	100% implementation of the management reviews resolutions * 20% register the resolutions; * 40% research the resolutions * 20% implementation of the resolution; * 20% progress report on the resolutions	100% implementation of the management reviews resolutions * 20% register the resolutions; * 40% research the resolutions * 20% implementation of the resolution; * 20% progress report on the resolutions	100% implementation of the management reviews resolutions * 20% register the resolutions; * 40% research the resolutions * 20% implementation of the resolution; * 20% progress report on the resolutions	100% implementation of the management reviews resolutions * 20% register the resolutions; * 40% research the resolutions; * 20% implementation of the resolution; * 20% progress report on the resolutions	100% implementation of the management reviews resolutions * 20% register the resolutions; * 40% research the resolutions * 20% implementation of the resolution; * 20% progress report on the resolutions	R0	Register of management review resolution and their implementation
			Exco - lekgotla	100%	% of ExCo- makgotla resolutions implemented	100% implementation of the ExCo - makgotla resolutions * 20% register the resolutions; * 40% research the resolutions * 20% implementation of the resolution; * 20% progress report on the resolutions	100% implementation of the ExCo - makgotla resolutions * 20% register the resolutions; * 40% research the resolutions * 20% implementation of the resolution; * 20% progress report on the resolutions	100% implementation of the ExCo - makgotla resolutions * 20% register the resolutions; * 40% research the resolutions * 20% implementation of the resolution; * 20% progress report on the resolutions	100% implementation of the ExCo - makgotla resolutions * 20% register the resolutions; * 40% research the resolutions * 20% implementation of the resolution; * 20% progress report on the resolutions	100% implementation of the ExCo - makgotla resolutions * 20% register the resolutions; * 40% research the resolutions * 20% implementation of the resolution; * 20% progress report on the resolutions	R0	Register of ExCo- lekgotla resolution and their implementation
	Secretariat		Exco meetings	12	% of exco resolutions implemented	100% of exco resolutions implemented: * 20% register the resolutions; * 40% research the resolutions * 20% implementation of the resolution; * 20% progress report on the resolutions	100% of exco resolutions implemented: * 20% register the resolutions; * 40% research the resolutions * 20% implementation of the resolution; * 20% progress report on the resolutions	100% of exco resolutions implemented: * 20% register the resolutions; * 40% research the resolutions * 20% implementation of the resolution; * 20% progress report on the resolutions	100% of exco resolutions implemented: * 20% register the resolutions; * 40% research the resolutions * 20% implementation of the resolution; * 20% progress report on the resolutions	100% of exco resolutions implemented: * 20% register the resolutions; * 40% research the resolutions * 20% implementation of the resolution; * 20% progress report on the resolutions	R 0	minutes and Submissions to council

Executive Support

SERVICE DELIVERY AND BUDGET IMPLEMENTATION PLAN 2011/12

KPA	FOCUS AREA	OBJECTIVES	UNPACKED PROJECTS	BASELINE	KPI	ANNUAL TARGET	Q1	Q2	Q3	Q4	Budget	EVIDENCE
			Implementation of council resolutions	100%	% of council resolutions implemented	100% of council resolutions implemented: * 20% register the resolutions; * 40% research the resolutions * 20% implementation of the resolution; * 20% progress report on the resolutions	100% of council resolutions implemented: * 20% register the resolutions; * 40% research the resolutions * 20% implementation of the resolution; * 20% progress report on the resolutions	100% of council resolutions implemented: * 20% register the resolutions; * 40% research the resolutions * 20% implementation of the resolution; * 20% progress report on the resolutions	100% of council resolutions implemented: * 20% register the resolutions; * 40% research the resolutions * 20% implementation of the resolution; * 20% progress report on the resolutions	100% of council resolutions implemented: * 20% register the resolutions; * 40% research the resolutions * 20% implementation of the resolution; * 20% progress report on the resolutions	R 0	Reports submitted to council
IDT	TRAINING	To ensure effective utilization of the available workforce	Establishment and induction of councillors councillors	100%	% of new councillors inducted	100% of new councillors inducted		100% of new councillors inducted			R0	Register of councillor inducted
				57	# of councillors trained	40 councillors trained				40 councillors trained	R 300,000	Register of councillor trained
			Training of ward committees		% of ward committees trained	100% of ward committees trained				100% of ward committees trained	R120,000	Register of ward committee trained
FVB	BUDGET	To improve budget planning management processes across departments	Departmental Budget management	R31,573,740	R-value spent on Departmental budget	R38,417,105	R9,604,276	R9,604,276	R9,604,276	R9,604,276	R38,417,105	Expenditure Report
				100%	% of ward committee members who received incentives on time	100% of ward committee members who received incentives on time	100% of ward committee members who received incentives on time	100% of ward committee members who received incentives on time	100% of ward committee members who received incentives on time	100% of ward committee members who received incentives on time	R3,720,000	Register of ward committee members who received their incentives on time

Technical Services

SERVICE DELIVERY AND BUDGET IMPLEMENTATION PLAN 2011/12

KPA	FOCUS AREA	OBJECTIVES	UNPACKED PROJECTS	BASELINE	KPI	ANNUAL TARGET	Q1	Q2	Q3	Q4	BUDGET	EVIDENCE
CSB	Roads and storm water	To improve accessibility and mobility of transport	Alverton access bridge	0%	% progress in construction of Alverton access bridge	100% progress in construction of Alverton access bridge: 5% T.O.R development; 5% Advertisement; 5% Appointment of service provide; 5% site hand over; 5% signing of SLA; 70% Construction; 5% close out	0%	5% T.O.R development; 5% Advertisement; 5% Appointment of service provide	5% site hand over; 5% signing of SLA; 40% Construction;	30% Construction; 5% close out	3.1m	Project completion certificate
			Dresden access bridge	0%	% progress in construction of Dresden access bridge	100% : 5% T.O.R development; 5% Advertisement; 5% Appointment of service provide; 5% site hand over; 5% signing of SLA; 70% Construction; 5% close out	0%	5% T.O.R development; 5% Advertisement; 5% Appointment of service provide	5% site hand over; 5% signing of SLA; 40% Construction;	30% Construction; 5% close out	3.1m	Project completion certificate
			Maropong access bridge	0%	% progress in construction of Maropong access bridge	100% : 5% T.O.R development; 5% Advertisement; 5% Appointment of service provide; 5% site hand over; 5% signing of SLA; 70% Construction; 5% close out	0%	5% T.O.R development; 5% Advertisement; 5% Appointment of service provide	5% site hand over; 5% signing of SLA; 40% Construction;	30% Construction; 5% close out	3.45m	Project completion certificate
CSB	Roads and storm water	To improve accessibility and mobility of transport	Mokobola access bridge	0%	% progress in construction of Mokobola access bridge	100% : 5% T.O.R development; 5% Advertisement; 5% Appointment of service provide; 5% site hand over; 5% signing of SLA; 70% Construction; 5% close out	0%	5% T.O.R development; 5% Advertisement; 5% Appointment of service provide	5% site hand over; 5% signing of SLA; 40% Construction;	30% Construction; 5% close out	3.45m	Project completion certificate
			Molawetsi access bridge	0%	% progress in construction of Molawetsi access bridge	100% : 5% T.O.R development; 5% Advertisement; 5% Appointment of service provide; 5% site hand over; 5% signing of SLA; 70% Construction; 5% close out	0%	5% T.O.R development; 5% Advertisement; 5% Appointment of service provide	5% site hand over; 5% signing of SLA; 40% Construction;	30% Construction; 5% close out	3.45m	Project completion certificate
			Motlolo access bridge	0%	% progress in construction of Motlolo access bridge	100% : 5% T.O.R development; 5% Advertisement; 5% Appointment of service provide; 5% site hand over; 5% signing of SLA; 70% Construction; 5% close out	0%	5% T.O.R development; 5% Advertisement; 5% Appointment of service provide	5% site hand over; 5% signing of SLA; 40% Construction;	30% Construction; 5% close out	3.45m	Project completion certificate



Technical Services

SERVICE DELIVERY AND BUDGET IMPLEMENTATION PLAN 2011/12

KPA	FOCUS AREA	OBJECTIVES	UNPACKED PROJECTS	BASELINE	KPI	ANNUAL TARGET	Q1	Q2	Q3	Q4	BUDGET	EVIDENCE
			Burgersfort internal street	0%	100% progress in construction of Burgersfort internal street	100% : 5% T.O.R development;5% Advertisement; 5% Appointmet of service provide;5%site hand over;5%signing of SLA;70% Construction; 5%close out		0% 5% T.O.R development;5% Advertisement; 5% Appointmet of service provide	5%site hand over;5%signing of SLA;40% Construction;	30% Construction; 5%close out	2.1m	Project completion certificate
BSD	Roads and storm water	To improve accessibility and mobility of transport	Ngwaabe access roads	0%	% progress in construction of Ngwaabe access roads	100% : 5% T.O.R development;5% Advertisement; 5% Appointmet of service provide;5%site hand over;5%signing of SLA;70% Construction; 5%close out		0% 5% T.O.R development;5% Advertisement; 5% Appointmet of service provide	5%site hand over;5%signing of SLA;40% Construction;	30% Construction; 5%close out	1.5m	Project completion certificate
			Praktiseer internal streets	0%	% progress in construction of Praktiseer internal streets	100% : 5% T.O.R development;5% Advertisement; 5% Appointmet of service provide;5%site hand over;5%signing of SLA;70% Construction; 5%close out		0% 5% T.O.R development;5% Advertisement; 5% Appointmet of service provide	5%site hand over;5%signing of SLA;40% Construction;	30% Construction; 5%close out	2.9m	Project completion certificate
			Ohrigstad internal streets	0%	% progress in construction of Ohrigstad internal streets	100% : 5% T.O.R development;5% Advertisement; 5% Appointmet of service provide;5%site hand over;5%signing of SLA;70% Construction; 5%close out		0% 5% T.O.R development;5% Advertisement; 5% Appointmet of service provide	5%site hand over;5%signing of SLA;40% Construction;	30% Construction; 5%close out	2.5m	Project completion certificate
LED	Job creation	To reduce unemployment rate	Job creation	250	# Job opportunities created through Roads and storm water projects	200		200	200	200	R0	Register of job created through Roads projects
BSD	Sport facilities	To improve development and maintenance of municipal infrastructure	Mapodile sports complex	0%	% progress in construction of Mapodile sports complex	100% : 5% T.O.R development;5% Advertisement; 5% Appointmet of service provide;5%site hand over;5%signing of SLA;70% Construction; 5%close out		0% 5% T.O.R development;5% Advertisement; 5% Appointmet of service provide	5%site hand over;5%signing of SLA;40% Construction;	30% Construction; 5%close out	2m	Project completion certificate
LED	Job creation	To reduce unemployment rate	Job creation	0	# Job opportunities created through Mapodile sports complex projects	30		30	30	30	R0	Register of job created through Mapodile sport complex

Technical Services

SERVICE DELIVERY AND BUDGET IMPLEMENTATION PLAN 2011/12

KPA	FOCUS AREA	OBJECTIVES	UNPACKED PROJECTS	BASELINE	KPI	ANNUAL TARGET	Q1	Q2	Q3	Q4	BUDGET	EVIDENCE
	<b>Cemeteries</b>	To improve development and maintenance of municipal infrastructure	Establishment of praktiseer 2nd cemetery	1st cemetery functional	% progress in construction of Praktiseer 2nd cemetery	100% progress in the establishment of Praktiseer 2nd cemetery: 5% T.O.R development;5% Advertisement; 5% Appointmet of service provide;5%site hand over;5%signing of SLA;70% Construction; 5%close out		5% T.O.R development;5% Advertisement; 5% Appointmet of service provide	5%site hand over;5%signing of SLA;40% Construction;	30% Construction; 5%close out	R50 0000	Project completion certificate
			Fencing of Rural cemeteries	0%	% progress in fencing of Rural cemeteries	100% progress in fencing of Rural cemeteries: 5% T.O.R development;5% Advertisement; 5% Appointmet of service provide;5%site hand over;5%signing of SLA;70% Construction; 5%close out		5% T.O.R development;5% Advertisement; 5% Appointmet of service provide	5%site hand over;5%signing of SLA;40% Construction;	30% Construction; 5%close out	R3,5m	Project completion certificate
			Job creation	0	# of jobs created through cemeteries projects	30		30	30	30	R0	Register of job created through cemetery projects
<b>BSD</b>	<b>Electrification</b>	To facilitate increased allocation of grid electricity	Maahlashi	80%	% progress in electrification of village(Maahlashi)	100% : 5% T.O.R development;5% Advertisement; 5% Appointmet of service provide;5%site hand over;5%signing of SLA;70% Construction; 5%close out	0%	5% T.O.R development;5% Advertisement; 5% Appointmet of service provide	5%site hand over;5%signing of SLA;40% Construction;	30% Construction; 5%close out	520 000	Project completion certificate
			Mafarafara	0%	% progress electrification of village(Mafarafara)	100% : 5% T.O.R development;5% Advertisement; 5% Appointmet of service provide;5%site hand over;5%signing of SLA;70% Construction; 5%close out	0%	5% T.O.R development;5% Advertisement; 5% Appointmet of service provide	5%site hand over;5%signing of SLA;40% Construction;	30% Construction; 5%close out	2.86m	Project completion certificate
			Malepe	0%	% progress electrification of village(Ga-malepe)	100% : 5% T.O.R development;5% Advertisement; 5% Appointmet of service provide;5%site hand over;5%signing of SLA;70% Construction; 5%close out	0%	5% T.O.R development;5% Advertisement; 5% Appointmet of service provide	5%site hand over;5%signing of SLA;40% Construction;	30% Construction; 5%close out	1.43m	Project completion certificate

Technical Services

SERVICE DELIVERY AND BUDGET IMPLEMENTATION PLAN 2011/12

KPA	FOCUS AREA	OBJECTIVES	UNPACKED PROJECTS	BASELINE	KPI	ANNUAL TARGET	Q1	Q2	Q3	Q4	BUDGET	EVIDENCE
BSD	Electrification	To facilitate increased allocation of grid electricity	Moraba	0%	% progress electrification of village(Ga-moraba)	100% : 5% T.O.R development;5% Advertisement; 5% Appointmet of service provide;5%site hand over;5%signing of SLA;70% Construction; 5%close out	0%	5% T.O.R development;5% Advertisement; 5% Appointmet of service provide	5%site hand over;5%signing of SLA;40% Construction;	30% Construction; 5%close out	910k	Project completion certificate
			Motshana	0%	% progress electrification of village(Ga-motshana )	100% : 5% T.O.R development;5% Advertisement; 5% Appointmet of service provide;5%site hand over;5%signing of SLA;70% Construction; 5%close out	0%	5% T.O.R development;5% Advertisement; 5% Appointmet of service provide	5%site hand over;5%signing of SLA;40% Construction;	30% Construction; 5%close out	3.9m	Project completion certificate
			Mokgotho	0%	% progress electrification of village(Ga-mokgotho)	100% : 5% T.O.R development;5% Advertisement; 5% Appointmet of service provide;5%site hand over;5%signing of SLA;70% Construction; 5%close out	0%	5% T.O.R development;5% Advertisement; 5% Appointmet of service provide	5%site hand over;5%signing of SLA;40% Construction;	30% Construction; 5%close out	4.55m	Project completion certificate
			Maretwaneng	0%	% progress electrification of village	100% : 5% T.O.R development;5% Advertisement; 5% Appointmet of service provide;5%site hand over;5%signing of SLA;70% Construction; 5%close out	0%	5% T.O.R development;5% Advertisement; 5% Appointmet of service provide	5%site hand over;5%signing of SLA;40% Construction;	30% Construction; 5%close out	2.86m	Project completion certificate
			Mankele	0%	% progress electrification of village	100% : 5% T.O.R development;5% Advertisement; 5% Appointmet of service provide;5%site hand over;5%signing of SLA;70% Construction; 5%close out	0%	5% T.O.R development;5% Advertisement; 5% Appointmet of service provide	5%site hand over;5%signing of SLA;40% Construction;	30% Construction; 5%close out	1,690,000	Project completion certificate
BSD	Electrification	To facilitate increased allocation of grid electricity	Mamogolo	0%	% progress electrification of village	100% : 5% T.O.R development;5% Advertisement; 5% Appointmet of service provide;5%site hand over;5%signing of SLA;70% Construction; 5%close out	0%	5% T.O.R development;5% Advertisement; 5% Appointmet of service provide	5%site hand over;5%signing of SLA;40% Construction;	30% Construction; 5%close out	R1,080,000	Project completion certificate

Technical Services

SERVICE DELIVERY AND BUDGET IMPLEMENTATION PLAN 2011/12

KPA	FOCUS AREA	OBJECTIVES	UNPACKED PROJECTS	BASELINE	KPI	ANNUAL TARGET	Q1	Q2	Q3	Q4	BUDGET	EVIDENCE
LED	Job creation	To reduce unemployment rate	Job creation	0	# Job opportunities created through electrification projects	100		100	100	100	R0	Register of job created through Electricity projects
			FBE Benefit	9292	# of households benefiting from FBE programme	9292	9292	9292	9292	9292	R3,500,000	FBE report
BSD	Waste Management	To improve access to waste management services	waste collection	4472	# of households served with waste removal	4472	4472	4472	4472	4472	R6,050,000	Register of householders that are served with waste removal
			wastemanagement	4	# of waste management report submitted to Council	4: waste management report submitted, July 2011, October 2011, January 2012, April 2012	1	2	3	4	R0	waste management report
			Landfill site	50%	% progress in the facilitation of the establishment of Landfill site	100% progress in the facilitation of the establishment of Landfill site: 20% facilitation; 10% Land acquisition; 15% T.O.R development; 35% Advertisement; 10% Appointment of service provider; 10% hand over	20% facilitation	10% Land acquisition; 15% T.O.R development	35% Advertisement;	10% Appointment of service provider; 10% hand over	R0	Landfill site report
FVB	BUDGET	To improve budget planning management processes across departments	Departmental Budget management	Technical admin = R5,174,236 Roads = R8,421,311 Refuse = R8,832,008	R-value spent on Departmental budget	Technical admin = R8,457,719 Roads = R9,264,721 Refuse = R9,939,890	Technical admin = R2,114,429 Roads = R2,316,180 Refuse = R2,484,972	Technical admin = R2,114,429 Roads = R2,316,180 Refuse = R2,484,972	Technical admin = R2,114,429 Roads = R2,316,180 Refuse = R2,484,972	Technical admin = R2,114,429 Roads = R2,316,180 Refuse = R2,484,972	Technical admin = R8,457,719 Roads = R9,264,721 Refuse = R9,939,890	Expenditure Report
BSD	Maintenance	To improve development and maintenance of municipal infrastructure	Replacement and repair of assets	7 days turn around time for repairs	Turnaround time in fixing faulty streetlights	7 days turn around time for repairs of faulty streetlights	7 days turn around time for repairs of faulty streetlights	7 days turn around time for repairs of faulty streetlights	7 days turn around time for repairs of faulty streetlights	7 days turn around time for repairs of faulty streetlights	R3,436,450	Repair and maintenance report

Technical Services

SERVICE DELIVERY AND BUDGET IMPLEMENTATION PLAN 2011/12

KPA	FOCUS AREA	OBJECTIVES	UNPACKED PROJECTS	BASELINE	KPI	ANNUAL TARGET	Q1	Q2	Q3	Q4	BUDGET	EVIDENCE
			Replacement and repair of assets	7 days turn around time for repairs	Turnaround time in fixing faulty Traffic lights	7 days turn around time for repairs of faulty Traffic lights	7 days turn around time for repairs of faulty Traffic lights	7 days turn around time for repairs of faulty Traffic lights	7 days turn around time for repairs of faulty Traffic lights	7 days turn around time for repairs of faulty Traffic lights	R990,000	Repair and maintenance report
GPP	<b>Performance management</b>	To improve performance monitoring and evaluation	Departmental meetings	80%	% of Departmental meetings resolutions addressed	100% of Departmental meetings resolutions addressed: * 20% register the resolutions; * 40% research the resolutions * 20% implementation of the resolution; * 20% progress report on the resolutions	100% of Departmental meetings resolutions addressed: * 20% register the resolutions; * 40% research the resolutions * 20% implementation of the resolution; * 20% progress report on the resolutions	100% of Departmental meetings resolutions addressed: * 20% register the resolutions; * 40% research the resolutions * 20% implementation of the resolution; * 20% progress report on the resolutions	100% of Departmental meetings resolutions addressed: * 20% register the resolutions; * 40% research the resolutions * 20% implementation of the resolution; * 20% progress report on the resolutions	100% of Departmental meetings resolutions addressed: * 20% register the resolutions; * 40% research the resolutions * 20% implementation of the resolution; * 20% progress report on the resolutions	R0	Register of Departmental meetings resolutions and its implementation report
GPP	<b>Performance management</b>	To improve performance monitoring and evaluation	Management reviews	100%	% of management reviews resolutions implemented	100% implementation of the management reviews resolutions * 20% register the resolutions; * 40% research the resolutions * 20% implementation of the resolution; * 20% progress report on the resolutions	100% implementation of the management reviews resolutions * 20% register the resolutions; * 40% research the resolutions * 20% implementation of the resolution; * 20% progress report on the resolutions	100% implementation of the management reviews resolutions * 20% register the resolutions; * 40% research the resolutions * 20% implementation of the resolution; * 20% progress report on the resolutions	100% implementation of the management reviews resolutions * 20% register the resolutions; * 40% research the resolutions * 20% implementation of the resolution; * 20% progress report on the resolutions	100% implementation of the management reviews resolutions * 20% register the resolutions; * 40% research the resolutions * 20% implementation of the resolution; * 20% progress report on the resolutions	R0	Register of management review resolution and their implementation
GPP	<b>MEETINGS</b>	To improve performance monitoring and evaluation		80%	% of Portfolio committee meeting resolutions addressed	100% of portfolio committee resolutions addressed: * 20% register the resolutions; * 40% research the resolutions * 20% implementation of the resolution; * 20% progress report on the resolutions	100% of portfolio committee resolutions addressed: * 20% register the resolutions; * 40% research the resolutions * 20% implementation of the resolution; * 20% progress report on the resolutions	100% of portfolio committee resolutions addressed: * 20% register the resolutions; * 40% research the resolutions * 20% implementation of the resolution; * 20% progress report on the resolutions	100% of portfolio committee resolutions addressed: * 20% register the resolutions; * 40% research the resolutions * 20% implementation of the resolution; * 20% progress report on the resolutions	100% of portfolio committee resolutions addressed: * 20% register the resolutions; * 40% research the resolutions * 20% implementation of the resolution; * 20% progress report on the resolutions	R0	Register of portfolio committee meetings resolutions and its implementation report

Technical Services

SERVICE DELIVERY AND BUDGET IMPLEMENTATION PLAN 2011/12

KPA	FOCUS AREA	OBJECTIVES	UNPACKED PROJECTS	BASELINE	KPI	ANNUAL TARGET	Q1	Q2	Q3	Q4	BUDGET	EVIDENCE
			Exco - lekgotla	100%	% of ExCo-makgotla resolutions implemented	100% implementation of the ExCo - makgotla resolutions * 20% register the resolutions; * 40% research the resolutions * 20% implementation of the resolution; * 20% progress report on the resolutions	100% implementation of the ExCo - makgotla resolutions * 20% register the resolutions; * 40% research the resolutions; * 20% implementation of the resolution; * 20% progress report on the resolutions	100% implementation of the ExCo - makgotla resolutions * 20% register the resolutions; * 40% research the resolutions * 20% implementation of the resolution; * 20% progress report on the resolutions	100% implementation of the ExCo - makgotla resolutions * 20% register the resolutions; * 40% research the resolutions * 20% implementation of the resolution; * 20% progress report on the resolutions	100% implementation of the ExCo - makgotla resolutions * 20% register the resolutions; * 40% research the resolutions * 20% implementation of the resolution; * 20% progress report on the resolutions	R0	Register of ExCo-lekgotla resolution and their implementation
			Implementatio n of council resolutions	100%	% of council resolutions implemented	100% of council resolutions implemented: * 20% register the resolutions; * 40% research the resolutions * 20% implementation of the resolution; * 20% progress report on the resolutions	100% of council resolutions implemented: * 20% register the resolutions; * 40% research the resolutions * 20% implementation of the resolution; * 20% progress report on the resolutions	100% of council resolutions implemented: * 20% register the resolutions; * 40% research the resolutions * 20% implementation of the resolution; * 20% progress report on the resolutions	100% of council resolutions implemented: * 20% register the resolutions; * 40% research the resolutions * 20% implementation of the resolution; * 20% progress report on the resolutions	100% of council resolutions implemented: * 20% register the resolutions; * 40% research the resolutions * 20% implementation of the resolution; * 20% progress report on the resolutions	R 0	Reports submitted to council
GPP	AUDIT	To improve performance monitoring and evaluation	Implementatio n of the audit action plan		2 Turnaround time in responding to internal Audit Queries	2 days turnaround time in responding to internal Audit Queries	2 days	2 days	2 days	2 days	R0	Register of internal queries and their implemetation report
					2 Turnaround time in responding to External Audit Queries	2 days turnaround time in responding to External Audit Queries	2 days	2 days	2 days	2 days	R0	Register of External queries and their implemetation report
				100%	% progress in addressing 2009/10 AG findings	100% progress in addressing 2009/10 AG findings	100% progress in addressing 2009/10 AG findings			100% progress in addressing 2009/10 AG findings	R0	AG finding register and implementation report

## Detailed Capital Works Plan per Ward

Project Name	ward(s)	2011/12 Budget	Start Date	End Date	Sep'2011	Dec'2011	March'2012	June'2012	2012/2013	2013/2014
1. Alverton Access Bridge	23	R3.1m	1-Jul-11	30-Jun-12		R1,550,000	R1,550,000			
2. Dresden Access Bridge	31	R3.1m	1-Jul-11	30-Jun-12		R1,550,000	R1,550,000			
3. Maropong Access Bridge		R3.45m	1-Jul-11	30-Jun-12		R1,725,000	R1,725,000			
4. Mokobola Access Bridge	20	R3.45m	1-Jul-11	30-Jun-12		R1,725,000	R1,725,000			
5. Molawetsi Access Bridge	6	R3.45m	1-Jul-11	30-Jun-12		R1,725,000	R1,725,000			
6. Motlolo Access Bridge	20	R3.45m	1-Jul-11	30-Jun-12		R1,710,000	R1,710,000			
7. Mapodile Sport Complex	2	R2m	1-Jul-11	30-Jun-12		R666,667	R666,667	R666,667	R2,1m	
8. Burgersfort Internal Street	18	R2.1m	1-Jul-11	30-Jun-12		R833,334	R833,334	R833,334	R4m	R5.4m
9. Ngwaabe Access roads	29	R1.5m	1-Jul-11	30-Jun-12		R500,000	R500,000	R500,000	R3m	
10. Praktiseer Internal Street	13	R2.9m	1-Jul-11	30-Jun-12		R833,334	R833,334	R833,334	R4m	R5.4m
11.Ohrigstad Internal Street	1	R2.5m	1-Jul-11	30-Jun-12		R833,334	R833,334	R833,334	R3m	
<b>ELECTRIFICATION PROJECTS</b>										
12.Maahlshi Electricity	23	R520k	1-Jul-11	30-Jun-12		R172,333	R172,333	R172,333		
13.Mafarafar Electrification	23	R2.86m	1-Jul-11	30-Jun-12		R953,333	R953,333	R953,333		
14.Electrification of Malepe	16	R1.43m	1-Jul-11	30-Jun-12		R476,667	R476,667	R476,667		
15.Electrification of Moraba	16	R910k	1-Jul-11	30-Jun-12		R303,333	R303,333	R303,333		
16. Electrification of Motshana Village	16	R3.9m	1-Jul-11	30-Jun-12		R1,300,000	R1,300,000	R1,300,000		
17.Electrification of Ga-Mokgotho Village	16	R4.55m	1-Jul-11	30-Jun-12		R1,516,667	R1,516,667	R1,516,667		
18. Electrification of Maretlwaneng village	16	R2.86m	1-Jul-11	30-Jun-12		R953,333	R953,333	R953,333		
19. Electrification of Mankele Village	16	R1.69m	1-Jul-11	30-Jun-12		R563,333	R563,333	R563,333		
20. Electrification of Mamogolo Village	16	R1.08m	1-Jul-11	30-Jun-12		R360,000	R360,000	R360,000		

## Detailed Capital Works Plan per Ward

Project Name	ward(s)	2011/12 Budget	Start Date	End Date	Sep'2011	Dec'2011	March'2012	June'2012	2012/2013	2013/2014
21.Fencing of rural Cemeteries	1 to 31	R3.5m	1-Jul-11	30-Jun-12		R1,166,667	R1,166,667	R1,166,667	R2m	R4m
22. Establishment of Praktiseer 2nd emetery	13	R50k	1-Jul-11	30-Jun-12						
Total		R54,350,000							R18m	R14,8m